

# Innovative Partnerships to Embed Lawyers:

Identifying and Addressing  
Legal Needs



## Case Manager

- Primary point of contact for the veteran
- Makes referrals to specialists and other resources

## Employment Specialist

- Takes referrals from Case Manager
- Assists the veteran in finding stable employment

## Legal & Benefits Specialist

- Takes referrals from Case Manager
- Assists the veteran with legal issues and applying for benefits

# Embedding with SSVF

## Advantages

- **Built-in Support**  
A variety of resources are available through SSVF
- **Best Practices**  
Clients are receiving the best support they can be as SSVF program participants
- **Direct Access**  
No referral gap – regular communication with housing case managers allows for better service

## Challenges

- **Time Frame**  
Rapid-Rehousing program is theoretically complete within 90 days
- **Geography**  
SSVF service providers have geographic limitations that are typically more limited
- **Housing Focus**  
The “Housing First” model means that other services may have to wait

SUPERIOR COURT OF THE DISTRICT OF COLUMBIA

- CIVIL DIVISION
- DOMESTIC VIOLENCE UNIT
- FAMILY COURT
- PROBATE DIVISION
- TAX DIVISION

\_\_\_\_\_  
Plaintiff/Petitioner

v.

Case No. \_\_\_\_\_

\_\_\_\_\_  
Defendant/Respondent

**NOTICE OF LIMITED APPEARANCE**

THE CLERK OF THE COURT will please note that I am entering an appearance limited to (select one and specify):

- date: \_\_\_\_\_
- time period: \_\_\_\_\_
- activity: \_\_\_\_\_
- subject matter: \_\_\_\_\_

which will terminate without necessity of leave of court. If the appearance is limited by activity or subject matter, it will terminate upon my filing a Notice of Completion. If the appearance is limited by date or time period, it will terminate without filing a Notice of Completion.

I have informed my client that my appearance is limited and does not extend beyond what is specified above without mutual and informed consent and unless a new Notice of Limited Appearance is filed.

Notices and documents concerning the date, time period, activity, or subject matter described above must be served on me and my client. All other notices and documents must be served only on my client and/or any counsel who has entered an appearance on my client's behalf.

# Limited Representation

In Washington, DC:  
Administrative Order 14-10  
allows for pro bono **civil**  
representation with various  
limitations

NB: Attorneys are still  
bound by DC Rules of  
Professional Conduct

# VA Contacts

Points of contact: VA Regional Offices (VAROs)

**Philadelphia Pension  
Management Center**

P.O. Box 8079  
Philadelphia, PA 19101

**Roanoke VARO**

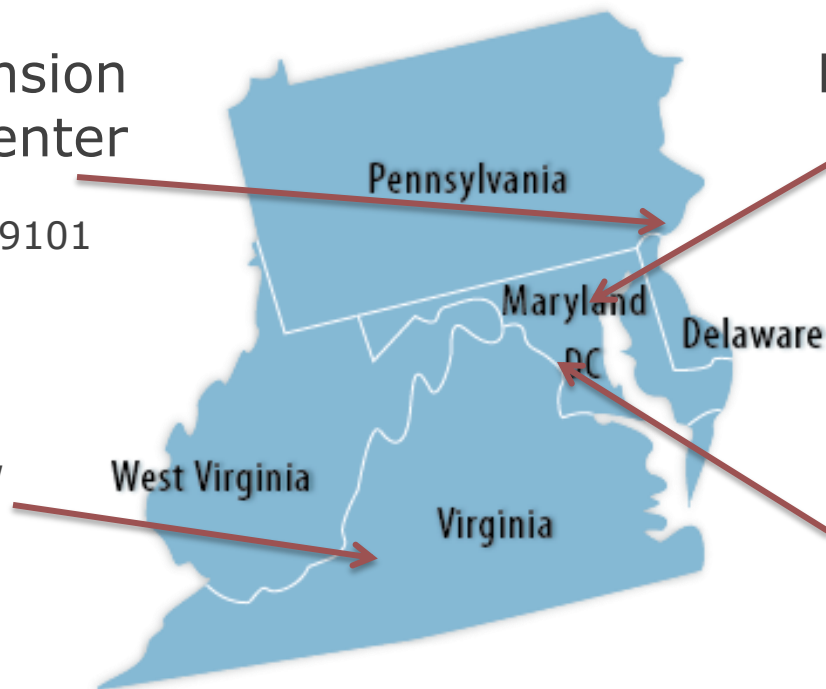
210 Franklin Rd SW  
Roanoke, VA 24011

**Baltimore VARO**

31 Hopkins Plaza,  
Baltimore, MD 21201

**Washington, DC  
Benefits Office**

1722 I St. NW  
Washington, DC



# VA Priority Flash

- Homeless Veterans Coordinator
  - Assigned to each VARO
- Requesting a Flash
  - Full legal name
  - Social Security Number
  - Eviction notice/utilities shut-off/etc.
  - Receiving SSVF funds or assistance
  - *Homeless*
    - Literally homeless, in a shelter, transitional housing
  - **or** *Economic Hardship*
    - Eviction notice, utilities have been cut off, lost job, etc.
- Send to the Regional Office that handles the claim
  - Everything from DC and Virginia goes to Roanoke RO
  - Everything from Maryland goes to Baltimore RO





- **SOAR: (SSI/SSDI Outreach, Access, and Recovery)**
  - Funded by SAMHSA
  - Model to help social services organizations submit quality applications
  - Streamlines the process by coordinating with SSA/DDS
- Specifically functions to end homelessness through increasing access to SSA income.
- Website features a comprehensive and useful online training: [soarworks.prainc.com](http://soarworks.prainc.com)

Contact: Jen Elder ([jenter@prainc.com](mailto:jenter@prainc.com))

# Regional Legal Services Providers

- Neighborhood Legal Services Program
  - **Veterans Legal Assistance Project**  
Newly formed effort to bring pro bono resources together to provide legal services to homeless and low-income veterans in the area
- Washington Legal Clinic for the Homeless
- Legal Aid Society of the District of Columbia
- Bread for the City - Workers Rights Legal Clinic
- Law School Clinics
  - Georgetown, UDC, American, George Washington, George Mason
- Maryland Legal Aid Bureau
- Legal Services of Northern Virginia



# DC Office of Human Rights

## Fair Housing Complaint

[dcforms.dc.gov/webform/housing-or-commercial-space-questionnaire-form](http://dcforms.dc.gov/webform/housing-or-commercial-space-questionnaire-form)

		 Office of Human Rights DISTRICT OF COLUMBIA	
<b>OHR QUESTIONNAIRE-HOUSING/COMMERCIAL SPACE</b>			
<b>*Required Fields</b>			
<b>1. COMPLAINANT</b>			
<b>*Today's Date:</b> _____		<b>*Name:</b> _____	
<b>*Address:</b> _____		<b>*City/State/Zip:</b> _____	
<b>E-mail:</b> _____		<b>*What is your language preference?</b>	
<b>*Home Tel #:</b> _____		<input type="checkbox"/> English <input type="checkbox"/> Spanish <input type="checkbox"/> Amharic <input type="checkbox"/> Chinese <input type="checkbox"/> Vietnamese <input type="checkbox"/> Korean	
<b>Work Tel #:</b> _____		<input type="checkbox"/> Other (Please list) _____	
<b>IF REPRESENTED BY COUNSEL, PLEASE PROVIDE THE FOLLOWING:</b>			
<b>Name:</b> _____		<b>Telephone/Fax:</b> _____	
<b>Address:</b> _____		<b>E-mail:</b> _____	
<small>Please note: If you are represented by counsel or retain counsel prior to your scheduled Intake interview, the counsel must either (1) be present with you for the duration of your Intake interview, or (2) withdraw his/her appearance from the interview by submitting a letter to the Office indicating that the interview may take place without his/her representation.</small>			
<b>Do you require a reasonable accommodation? If so, please explain:</b>			
_____			
<b>Do you require language interpretation? If so, what language?</b>			
_____			
<b>2. RESPONDENT</b>			
<b>The person that discriminated against you was:</b>			
<input type="checkbox"/> Owner <input type="checkbox"/> Property Manager <input type="checkbox"/> Leasing Agent <input type="checkbox"/> Maintenance Person <input type="checkbox"/> Other _____			
<b>Place where discrimination occurred:</b>			
<input type="checkbox"/> Single Family Home/Duplex <input type="checkbox"/> Apartment Complex <input type="checkbox"/> Condominium <input type="checkbox"/> Cooperative			

# Resource Tracking

fx	Organization Name				
1	A Organization Name	B Address	C Phone	D Days/Hours	E Type of S
39	Loudoun Citizens for Social Justice/LAWS	105 East Market Street, Leesburg, VA 20176	703-771-3398; 703-777-6552 (Crisis Hotline)	9am-5pm (M-F); 24/7 hotline	Emergency DV and Sexual Assault Services; Referrals, Counseling Center - Individuals and children; Assault and Child Abuse in Loudoun and Fairfax
41	<b>Montgomery</b>				
42	Maryland Legal Aid - Montgomery	600 Jefferson Plaza Suite 430 Rockville MD 20852	240-314-0373	9am-5pm (M-F)	Low-Cost/Pro-Bono legal services for Residents
43	BNI Landlord and Tenant Counselors	2530 N. Charles Street Baltimore, MD 21218	1-800-487-6007 Hotline: (410) 243-6007	9am-5pm (M-F) Hotline: 9am-1pm, 2pm-4:30pm	Information, education, fair housing hotline (serves all of Maryland)
45	<b>Prince Georges</b>				
46	Maryland Legal Aid - Prince Georges	6811 Kenilworth Ave Calvert Building, Ste 500 Riverdale MD	301-560-2100	*Call for Hours	Low-Cost/Pro-Bono legal services for Residents
47	BNI Landlord and Tenant Counselors	2530 N. Charles Street Baltimore, MD 21218	1-800-487-6007 Hotline: (410) 243-6007	9am-5pm (M-F) Hotline: 9am-1pm, 2pm-4:30pm	Information, education, fair housing hotline (serves all of Maryland)
49	<b>Prince William</b>				
50	Legal Services of Northern Virginia	9240 Center Street Manassas, VA 20110	571-482-2680	9am-5pm (M-F)	Legal services for children, public defender, family consumer law for people with disabilities, elderly
53	<b>Veterans Legal Services</b>				
54	National Veterans Legal Services Program	1600 K St NW #500 Washington, DC 20006	202-265-8305		Benefits Appeals, Discharge Appeals
55	Veterans Legal Assistance Project	at NLSP	202-832-NLSP	veterans.project@nlsp.org	Benefits appeals, Discharge appeals, other Legal Services
56	Veterans Consortium Pro Bono Project	2101 L Street, NW - Suite 420 Washington, DC 20037	888-838-7727 202-628-8164		Cases before the U.S. Court of Appeals for Veterans Claims
57					

+ ☰ Frederick ▾ Loudoun ▾ Prince William ▾ Prince Georges ▾ Montgomery ▾ Employment Services ▾ DC ▾ Legal Services ▾ Veteran Services ▾ LGBT Services ▾

# Questions? Comments?

Sam Strike

Legal & Benefits Specialist

Friendship Place – Veterans First Program

[ssstrike@friendshipplace.org](mailto:ssstrike@friendshipplace.org)

202-306-3758

