WEBINAR: Working With SSVF

Tammy Bellofatto
Colorado Coalition for the Homeless

Dave Lopez
Swords to Plowshares

Fredia Johnson
Rocky Mountain Human Services

Ian Lisman
Advocates for Human Potential

Thursday
October 29, 2015
Logistics

- Asking questions during the webinar
  - All participant phone lines are muted
  - You’ll be unable to ask questions by phone
  - Please type your question in the on screen chat box
  - There will be two opportunities during the webinar to ask questions

- Post webinar survey
  - Survey from Antonio Addessi, Program Assistant TA and Training (NCHV)
Asking Questions During the Training

- Submit questions in the chat box on the webinar
- E-mail questions to Antonio Addessi at aaddessi@nchv.org
- Submit questions through the post-training survey
Homeless Veterans Reintegration Program

Working with SSVF
Homes for ALL Veterans
• HVRP has every veteran sign a release of information that includes SSVF and the VA

• HVRP holds an orientation once a month at the SSVF facility

• SSVF staff attends an HVRP staff meeting once a month

• Use of the same intake assessment form
• Collaboration with SSVF must be setup between management and staff

• Everyone is busy trying to reach their own numbers

• SSVF must understand that once a veteran signs a lease they are no longer eligible for HVRP services

• Working together to provide the best wrap around services for the veteran
Our Programs

- Military & Veterans Programs
  - Homes for All Veterans (HAV)
  - Operation TBI Freedom (OTF)
  - Veteran Employment Services (VES)
    - Homeless Veteran Reintegration Program (HVRP)
    - Veterans Trauma Corps (VTC)
• Homes for All Veterans (HAV) helps Veterans establish stable housing while addressing the root causes of homelessness.
• VA Grant – Supportive Services for Veteran Families (SSVF)
  – State-wide Program: Denver, Grand Junction, Northern CO, Cheyenne WY
  – Sole SSVF Provider: Colorado Springs, Pueblo, Southern CO
• HUD Grants
• CO Department of Military & Veteran Affairs Grant (Western Slope)
• Community Partners
  – VA Homeless Programs (HUD-VASH, HCHV, CWT), The Home Front Cares (Colorado Springs), Pasada Homeless Shelter (Pueblo), Metro Denver Homeless Initiative (Denver), Independence Center (Grand Junction), COMEA Homeless Shelter (Cheyenne), etc.
• Rapid Rehousing/Homelessness Prevention
  – Focused on “Acute” homelessness; primarily 90-day term
• Case Management: Assessment, Referral, Connection to Services to promote Housing Stability
  – Temporary emergency shelter
  – Employment benefits
  – Healthcare services
  – Benefits assistance
  – Emergency financial/food needs
• Temporary Financial Assistance
  – Deposit, Rent, Transportation, etc.
Veterans Employment Services (VES): Homeless Veterans Reintegration Program (HVRP)

Provides employment assistance to Veterans who are homeless or at risk of becoming homeless, restoring pride and independence.
VES Services-HVRP

- Resume writing
- Interview prep/mock interviews
- Computer skills
- Internship opportunities
- Job search skills
- Job placement
- Job retention support
- Referral to other services for homeless Veterans
- 3R Process which is an employment support service specific to Post 9/11 Veterans it offers Mentoring and Coaching.
HVRP: Working with SSVF

Integrating HVRP and SSVF Services

Dave Lopez
Deputy Director
Swords to Plowshares
San Francisco, CA
Coordination

✓ Communication Between Programs
✓ Stabilization Needs
✓ Enrollment Processes
✓ Training Schedules/Timelines
✓ Allocating Resources Appropriately
Wrap-Around Support

- SSVF – Rapid Re-Housing
- Emergency Housing
- TFA Payments
- Training Services
- Income Support Services
Streamlining Processes

- “Window of Opportunity”
- Warm Hand-offs
- Document Gathering—*Phone Tree Method*
- Proofs of Income—SSI Office, VSO
Key Takeaways

1. Team Work: Managing Roles + Expectations
2. Processes: Review, Update, Streamline
3. When to Enroll
4. Onboarding Support
5. Employment Start Date
6. Processing TFA Payments: Same Day Turnaround Time
OUR MISSION...War causes wounds and suffering that last beyond the battlefield. Swords to Plowshares’ mission is to heal the wounds, to restore dignity, hope, and self-sufficiency to all veterans in need, and to prevent and end homelessness and poverty among veterans.

Swords to Plowshares
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Dave Lopez
Deputy Director
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QUESTIONS
# Contact Information

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