



## **NATIONAL COALITION *for* HOMELESS VETERANS**

*“Los Angeles County’s Enterprise Linkages Project: An Example of the Use of Integrated Data Systems in Making Data-Driven Policy and Program Decisions*

Byrne, T., Metraux, S., Moreno, M., Culhane, D. P., Toros, H., & Stevens M. / [Full Report](#)

### Overview

Best program practices can develop from Integrated Data Systems (IDS), as these systems create common information networks accessed by researchers and community service providers alike. The vast networks protect information because of the process their data undergoes before being tapped by interested users. IDS rely on administrative data that are relatively cheap to obtain and that can decrease a lengthy research process when accessed. The value of this approach to information sharing is evidenced by the Enterprise Linkages Project (ELP) in Los Angeles County’s safety net GR (General Relief) Program.

### What Can ELP Accomplish?

Based on this study’s description of ELP capability, it and similar initiatives can establish the following:

- Service-seeking population profiles
- A determination of current service values, given the money required to execute them
- A service-providing environment where community agencies do not perform their work in isolation from one another
- The assurance that providers are distributing different services throughout their community

A poor economy required that the GR learn about new ways to provide services. Research from the Adult Linkages Program, ELP’s predecessor, and the GR Housing Subsidy and Case Management Pilot Project became very useful during the GR Restructuring Workgroup’s investigation of and guidance on topics like housing subsidies, people with disabilities, program access, and inter-agency connectivity.

Source: Thomas Byrne, Stephen Metraux, Manuel Moreno, Dennis P. Culhane, Halil Toros, and Max Stevens. "Los Angeles County's Enterprise Linkages Project: An Example of the Use of Integrated Data Systems in Making Data-Driven Policy and Program Decisions" *California Journal of Politics and Policy* 4.2 (2012): 95-112.

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