Supportive Services for Veteran Families (SSVF)

Rapid Resolution

A Response to the Affordable Housing Crisis
How Do We Increase Supply?

- Build new units
  - Expensive
  - Takes years

- Identify “new” housing within existing supply
Rapid Resolution Definition

• Engagement with Veteran to try to:
  ▪ identify an alternative to literal homelessness in shelter or on the street
  ▪ through a problem-solving conversation that explores
  ▪ possible temporary or permanent housing opportunities in the Veteran’s own
    network of family, friends or social supports

▪ Other names: Diversion, Problem-Solving Conversation, Rapid Exit, Mediation, Strengths-Based Work
Benefits

• Stem inflows, reducing demand for limited affordable housing stock

• Avoid trauma of homelessness

• Reduce costs, allowing resources to be concentrated on higher needs
Supports for Host Household

• Conflict Mediation

• Veteran may bring financial assistance

• Household members (Veteran’s family) may be eligible for services
Position of Rapid Resolution in the System

- **Own Place**
- **Doubled Up**
- **Entry into Homelessness**
- **Rapid Resolution Intervention**
- **Rapid Exit**
- **Rapid Re-Housing, PSH, with family and/or friends, Self-Resolve, Other**

* Could be a shelter, outreach engagements a drop-in center, VA, a CES Access Point, wherever people are most likely to present asking for help.

SSVF Regional Meeting April 2019
Why Coordinated Entry participation?

Coordinated Entry is needed to ensure:

• Resources are accessible no matter where or how people present for assistance;
• A standardized and consistent approach is used to assess need; and,
• Highest need households are prioritized for more intensive interventions.
Common Coordinated Entry Challenges

✓ Too many people are accessing homeless crisis response services such as emergency shelter when they could be successfully diverted

✓ Crisis response system cannot adequately address the crisis response needs for persons who have no other safe, available housing options
Rapid Resolution Is An Opportunity

• An additional housing option

• If previously homeless, maintains status while enrolled

• Fosters social connection and support