Ticket To Work Program

HOMELESS VETERANS REINTEGRATION PROGRAM (HVRP)
Grantee Training: How to Become an Employment Network (EN)

December 15, 2011
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What is the Ticket to Work Program?

• What?
  o An employment program administered by SSA

• Who?
  o Beneficiaries with disabilities, ages 18 through 64, receiving Social Security Disability Insurance (SSDI) and/or Supplemental Security Income (SSI) cash benefits
Ticket to Work Program

• How?
  o Service Providers called “Employment Networks” or “ENs” provide employment supports and services to Ticket Holders

• Participation
  o Voluntary (for beneficiary)
  o Beneficiary advantages
    • Protection from Continuing Disability Reviews (CDRs)
    • Opportunity to earn more than disability payments alone
Why is the Ticket Program a Good Fit for HVRP Grantees?

HVRP
• To provide services to assist in reintegrating homeless Veterans into meaningful employment within the labor force

TICKET
• To provide services to assist in reintegrating homeless Veterans into meaningful employment within the labor force
How the Ticket Works

EN & Ticket Holder Connect

EN & Ticket Holder negotiate an Individual Work Plan (IWP)

Signed IWP is submitted to MAXIMUS for approval and Ticket is Assigned to EN

EN Submits Payment Request to MAXIMUS & is Paid

Beneficiary Goes to Work & EN Collects Evidence of Earnings

EN Provides Services & Supports Outlined in Approved IWP
ENs Have Payment Choices

When signing the agreement with SSA, an EN chooses between payment options:

- Outcome Only Payment Option
- Milestone-Outcome Payment Option

- Traditional Cost Reimbursement
  - State Vocational Rehabilitation Agencies only
    - Requires 9 months SGA-level earnings
    - Lump Sum Payment
Outcome Only Payment Option

- ENs can only receive payments after:
  - The Ticket Holder’s cash payments have stopped

- Advantage
  - Overall payout is greater than Milestone-Outcome method:

<table>
<thead>
<tr>
<th>Ticket Holder Type</th>
<th>Monthly Payments</th>
<th>Total Possible</th>
</tr>
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<tbody>
<tr>
<td>SSI</td>
<td>Up to 60 payments of $411</td>
<td>$24,660</td>
</tr>
<tr>
<td>SSDI</td>
<td>Up to 36 payments of $714</td>
<td>$25,704</td>
</tr>
</tbody>
</table>
Milestone-Outcome Payment Option

- Payments for steps towards self-sufficiency
- Allows payments more quickly and for partial completion
  - EN receives Milestone Payments based on lower-level of earnings consistent with part-time work, and the Ticket Holder can still receive cash disability benefits
- Less money obtained overall than with Outcome method
Becoming an Employment Network
Where Can I Get the EN RFQ?

Download the EN Request for Quotation (RFQ):
http://ssa.gov/work/enrfp.html
How Do I Become an EN?

• Download and complete the EN RFQ: www.ssa.gov/work/enrfp.html

• For assistance in completing RFQ, call the EN Contracts Team at 866-584-5180, or email ENContracts@ssa.gov

• Submit the completed RFQ electronically to ENContracts@ssa.gov, or by fax to 410-597-0429

Do not mail the RFQ!
What Do You Need to Complete the EN RFQ?

1. Employer Identification Number (EIN), also known as the Taxpayer ID # (TIN)
   > Obtain by contacting the Internal Revenue Service at 1-800-829-4933, or via the web at www.irs.gov

2. Data Universal Numbering System (DUNS) Number
   > Contact Dun & Bradstreet at 1-866-705-5711 or apply online at www.dnb.com

3. Central Contractor Registration (CCR): DUNS number must be registered through the CCR process

4. General Business or Professional Liability Insurance
   > Minimum coverage of $500,000 per occurrence must be in effect
Qualifications to Become an EN

5. Proof of EN Qualifications:

- SSA implemented new qualifications for organizations looking to become ENs—Have a minimum of 2 years (or 3 years in 5-year period) experience immediately preceding the date of the proposal for this solicitation to provide employment, VR or other support services to individuals with disabilities.
  - Copy of a license or certification, if required by State law, to provide employment services, VR services or other support services.
  - Evidence of certification or accreditation from national rehabilitation and employment services accrediting body.
  - Proof of a contract or an equivalent vendor agreement with a Federal agency, State VR agency (SVRA) or other State agency (e.g., State Medicaid Waiver contract, PROS certificate) or a grant from either a public or private entity, to provide employment, VR or other support services to individuals with disabilities.

* Please refer to the checklist on pg. 77 of the RFQ.
What’s New in the RFQ

Changes in the new RFQ:

• In addition to the qualifications listed in the slide prior, each organization will have to submit the following:
  o provide evidence in their proposal that a significant level of employment services has been provided, including job placements or equivalent employment support services, for three or more people with disabilities,
  o and must provide a business plan that will describe how the organization will support a beneficiary’s achievement of self-sufficiency through work.

• It is required that all organizations completing the RFQ need to register on ORCA.
  o To learn more visit their website at https://orca.bpn.gov
Security & Suitability

Security clearance is required before beginning work as an EN

• What does that entail?
  o All individuals at your organization that handle the Ticket holders’ Personal Identifiable Information (PII) and/or are listed in the RFQ will need to complete security and suitability
  o SSA will have approved organizations complete suitability the time of award
  o For more information refer to Part 4:3:H in the RFQ
What is a Blank Purchase Agreement (BPA)?

- It is an agreement that Employment Networks develop with the Social Security Administration
  - This agreement takes place of what used to be a contract
  - The BPA is in place for 10 years instead of a five-year contract
Resources for Success

- Technical Assistance and Support Center (TASC)
- Toll Free: 1-866-949-ENVR (3687)
- FAX: 703-893-4020
- TDD: 1-866-833-2967
- www.yourtickettowork.com
- All EN Call
- All EN Payments Call
## Ticket to Work Regional Contact Information

<table>
<thead>
<tr>
<th>Region</th>
<th>States</th>
<th>Senior Account Manager</th>
<th>Phone Number</th>
<th>Email</th>
</tr>
</thead>
<tbody>
<tr>
<td>Region 1</td>
<td>CT, MA, ME, NH, RI, VT</td>
<td>Gregory Bell</td>
<td>(703) 336-8069</td>
<td><a href="mailto:gregorydbell@maximus.com">gregorydbell@maximus.com</a></td>
</tr>
<tr>
<td>Region 2</td>
<td>NJ, NY, VI, PR</td>
<td>Michael Yozzi</td>
<td>(703) 336-8008</td>
<td><a href="mailto:michaelyozzi@maximus.com">michaelyozzi@maximus.com</a></td>
</tr>
<tr>
<td>Region 3</td>
<td>DE, DC, MD, PA, VA, WV</td>
<td>John Barbuto</td>
<td>(703) 336-8138</td>
<td><a href="mailto:johnabarbuto@maximus.com">johnabarbuto@maximus.com</a></td>
</tr>
<tr>
<td>Region 4</td>
<td>AL, FL, GA, KY, MS, NC, SC, TN</td>
<td>Donna DeJulius</td>
<td>(703) 336-8044</td>
<td><a href="mailto:donnamdejulius@maximus.com">donnamdejulius@maximus.com</a></td>
</tr>
<tr>
<td>Region 5</td>
<td>IL, IN, MI, MN, OH, WI</td>
<td>Dennis Born</td>
<td>(765) 620-2272</td>
<td><a href="mailto:dennisborn@maximus.com">dennisborn@maximus.com</a></td>
</tr>
<tr>
<td>Region 6</td>
<td>AR, LA, NM, OK, TX</td>
<td>Michelle Laisure</td>
<td>(703) 336-8074</td>
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</tr>
<tr>
<td>Region 7</td>
<td>IA, NE, KS, MO</td>
<td>Mary Lynn ReVoir</td>
<td>(563) 568-7112</td>
<td><a href="mailto:marylynnrevoir@maximus.com">marylynnrevoir@maximus.com</a></td>
</tr>
<tr>
<td>Region 8</td>
<td>CO, MT, ND, SD, UT, WY</td>
<td>Gregory Bell</td>
<td>(703) 336-8069</td>
<td><a href="mailto:gregorydbell@maximus.com">gregorydbell@maximus.com</a></td>
</tr>
<tr>
<td>Region 9</td>
<td>AZ, CA, HI, NV, GU, AS, MP</td>
<td>Karen Davidson</td>
<td>(559) 802-3059</td>
<td><a href="mailto:karendavidson@maximus.com">karendavidson@maximus.com</a></td>
</tr>
<tr>
<td>Region 10</td>
<td>AK, ID, OR, WA</td>
<td>Mary Lynn ReVoir</td>
<td>(563) 568-7112</td>
<td><a href="mailto:marylynnrevoir@maximus.com">marylynnrevoir@maximus.com</a></td>
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