2016 NCHV ANNUAL CONFERENCE
A NEW BEGINNING: BUILDING BLOCKS
OF A POST-PLAN ERA
CONTENTS

WEDNESDAY, JUNE 1
7:00 a.m. - Sign-in table opens, breakfast provided
8:00 a.m. - Opening Session begins
11:15 a.m. - NCHV Members Meeting begins
11:45 a.m. - NCHV Board of Directors-led issue tables
12:30 p.m. - Networking lunch (lunch provided)
1:45 p.m. - NCHV Federal Partners session, Veteran Homelessness 101 begin
3:30 p.m. - Public Policy session, Veteran Homelessness 101 begin

THURSDAY, JUNE 2
7:00 a.m. - Sign-in table opens, breakfast provided
8:00 a.m. - Morning sessions begin
12:15 p.m. - Lunch break
1:00 p.m. - Afternoon sessions begin
5:00 p.m. - NCHV Awards Cocktail Reception and Ceremony

FRIDAY, JUNE 3
8:00 a.m. - Sign-in table opens, breakfast provided
9:00 a.m. - Round Robin table discussions and breakout sessions begin
11:45 a.m. - Conference concludes

See full schedule beginning on page 5
Welcome to the 2016 NCHV Annual Conference, “A New Beginning: Building Blocks of a Post-Plan Era”.

The Five-Year Plan to End Veteran Homelessness expired in 2015, but over those five years the principles and urgency of that plan changed the landscape of homeless veteran services in the United States. With the “Building Blocks” in place, we have begun a new era, in which ending homelessness for veterans rapidly, systematically, and effectively is the new minimum acceptable level of service. These groundbreaking shifts drive what we have gathered here to do.

Over the next three days, in partnership with The Home Depot Foundation and Citi Community Development, we offer you leaders from the national to the local level who will share their vision, their strategic plans and effective methods, their challenges, and their successes. We offer you top experts from around the country, here to teach you and train you in proven best practices to end homelessness for each individual veteran in crisis. And we offer you new opportunities to discuss your challenges with these experts.

We ask that you share with us. Your successful methods, your challenges, the unique ways you’ve found to make services and organizations work together in your community. We are in this together, and this is our opportunity to join as one and use our collective passion and expertise to reach our goal of ensuring no veteran stands homeless in the country they served.

Whether you are new to the field or have been involved from the beginning, the 2016 NCHV Annual Conference has sessions and opportunities geared to you. We are excited to welcome you and see the fruits of your work increase when we all return to the veterans in our community who need our help.

Citi is proud to be a longstanding partner of the National Coalition for Homeless Veterans in its efforts to end homelessness among veterans.

Citi Salutes™ supports veteran servicing organizations and nonprofit partners dedicated to serving the men and women who have sacrificed for our country.

Learn more at CitiSalutes.com
### Conference Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m.</td>
<td>Sign-in Opens</td>
<td>Constitution Foyer</td>
</tr>
<tr>
<td>7:00 a.m. - 8:00 a.m.</td>
<td>Breakfast</td>
<td>Declaration AB</td>
</tr>
<tr>
<td>8:00 a.m. - 10:00 a.m.</td>
<td>Opening Session</td>
<td></td>
</tr>
<tr>
<td>10:15 a.m. - 10:45 a.m.</td>
<td>NCHV Members Meeting</td>
<td></td>
</tr>
<tr>
<td>11:00 a.m. - Noon</td>
<td>NCHV Board-led Issue Tables</td>
<td></td>
</tr>
<tr>
<td>Noon - 12:45 p.m.</td>
<td>Pre-lunch Reception</td>
<td></td>
</tr>
<tr>
<td>12:45 p.m. - 1:30 p.m.</td>
<td>Lunch</td>
<td></td>
</tr>
<tr>
<td>1:45 p.m. - 3:15 p.m.</td>
<td>NCHV Federal Partners Session</td>
<td></td>
</tr>
<tr>
<td>3:30 p.m. - 5:00 p.m.</td>
<td>NCHV Public Policy Session</td>
<td></td>
</tr>
<tr>
<td>1:45 p.m. - 3:15 p.m.</td>
<td>Veteran Homelessness 101</td>
<td></td>
</tr>
<tr>
<td>3:30 p.m. - 5:00 p.m.</td>
<td>Veteran Homelessness 101 (Continued)</td>
<td></td>
</tr>
</tbody>
</table>

---

**THE PROOF IS IN THE PEOPLE**

Our Bring them HOMES initiative creates affordable, permanent homes with supportive services for our veterans. We’ve cultivated relationships with relevant government agencies and can ease the path to construction.

Contact Debbie Burkart at 213-240-3133 or dburkart@nefn.org
For more information visit www.nefnic.org/portfolio/veterans.html
## Session Track Key

**Track A: Research and Trends Snapshots**
**Track B: The Community Profiles**
**Track C: The Community Profiles**
**Track D: Connecting the Dots: Interventions through Coordination**
**Track E: Legal Barriers to Housing Stability**
**Track F: Data Integrity and Getting to Goal**
**Track G: Access to Housing Stability**

### Conference Schedule

<table>
<thead>
<tr>
<th>Time</th>
<th>Session Track</th>
<th>Room</th>
</tr>
</thead>
<tbody>
<tr>
<td>7:00 a.m. - 8:00 a.m.</td>
<td>Sign-in Opens/Breakfast in Constitution Foyer</td>
<td>Constitution Foyer</td>
</tr>
<tr>
<td>8:00 a.m. - 8:30 a.m.</td>
<td>A1: Five-Year Projections of Emerging Homeless Veteran Populations</td>
<td>Constitution D</td>
</tr>
<tr>
<td>8:00 a.m. - 8:30 a.m.</td>
<td>A11: Screening for Homelessness</td>
<td>Constitution E</td>
</tr>
<tr>
<td>8:00 a.m. - 8:30 a.m.</td>
<td>B1: Washington State: Coordination on a State Level, Including Rural</td>
<td>Constitution C</td>
</tr>
<tr>
<td>8:45 a.m. - 9:15 a.m.</td>
<td>A2: Super-Utilizers of Acute Healthcare Services and Breaking the Cycle</td>
<td>Constitution D</td>
</tr>
<tr>
<td>8:45 a.m. - 9:15 a.m.</td>
<td>A12: Migration Patterns</td>
<td>Constitution E</td>
</tr>
<tr>
<td>8:45 a.m. - 9:15 a.m.</td>
<td>B2: FL Counties: Capacity Building and Quality Improvement</td>
<td>Constitution C</td>
</tr>
<tr>
<td>9:30 a.m. - 10:00 a.m.</td>
<td>A3: Effective Eviction Prevention Interventions for HUD-VASH</td>
<td>Constitution D</td>
</tr>
<tr>
<td>9:30 a.m. - 10:00 a.m.</td>
<td>B7: Ohio: Creating Tracks and Other Innovations in GPD</td>
<td>Constitution E</td>
</tr>
<tr>
<td>9:30 a.m. - 10:00 a.m.</td>
<td>B3: Washington, D.C.: Integrating GPD into Your Coordinated Entry System</td>
<td>Constitution C</td>
</tr>
<tr>
<td>10:15 a.m. - 10:45 a.m.</td>
<td>A4: Connecting Data Points: HMIS and Veteran Status</td>
<td>Constitution D</td>
</tr>
<tr>
<td>10:15 a.m. - 10:45 a.m.</td>
<td>B4: Virginia: By-Name List as a Tool to End Veteran Homelessness</td>
<td>Constitution E</td>
</tr>
<tr>
<td>10:15 a.m. - 10:45 a.m.</td>
<td>B12: Montgomery County: Reaching Both Definitions of Zero</td>
<td>Constitution C</td>
</tr>
<tr>
<td>11:00 a.m. - 11:30 a.m.</td>
<td>A5: Sub-Population Deeper Dive: Aging Projections</td>
<td>Constitution D</td>
</tr>
<tr>
<td>11:00 a.m. - 11:30 a.m.</td>
<td>B13: Austin: Landlord Engagement</td>
<td>Constitution E</td>
</tr>
<tr>
<td>11:00 a.m. - 11:30 a.m.</td>
<td>B5: Minnesota: Building Community Buy-In</td>
<td>Constitution C</td>
</tr>
<tr>
<td>11:45 a.m. - 12:15 p.m.</td>
<td>A6: Sub-Population Deeper Dive: Female Veterans</td>
<td>Constitution D</td>
</tr>
<tr>
<td>11:45 a.m. - 12:15 p.m.</td>
<td>B14: NYC: Working with Your Mayor’s Office</td>
<td>Constitution E</td>
</tr>
<tr>
<td>11:45 a.m. - 12:15 p.m.</td>
<td>B6: Boston: Ending Chronic Homelessness through Local Coordination</td>
<td>Constitution C</td>
</tr>
<tr>
<td>12:15 p.m. - 1:30 p.m.</td>
<td>Lunch On Your Own</td>
<td></td>
</tr>
</tbody>
</table>
FRIDAY  
JUNE 3

Conference Schedule

8:00 a.m. - 9:00 a.m.
Breakfast in Constitution Foyer

9:00 a.m. - 10:15 a.m.
Constitution A
Constitution B
Constitution C
Constitution DE
Wilson/Roosevelt
Cabin John/Arlington
Declaration AB

Round Robin Tables: Employment and Income
Round Robin Tables: Community Experts
Round Robin Tables: Training/TA Efforts and VSOs

10:30 a.m. - 11:45 a.m.
Round Robin Tables: Employment and Income
Round Robin Tables: Community Experts
Round Robin Tables: Training/TA Efforts and VSOs

G6: Improving Landlord Engagement, Engaging PHAs, and Developing Housing Plans
G8: Implementing the National Housing Trust Fund
C8: Serving Minority Veterans
F5: Trauma Informed Care
F6: Serving Minority Veterans
Round Robin Tables: Housing Development and Stability
Round Robin Tables: Legal Services and Community Partners
Round Robin Tables: Training/TA Efforts and VSOs
Round Robin Tables: Community Experts
Round Robin Tables: Community Experts

KEYNOTE SPEAKER

Wednesday, June 1
Opening Session

Terry McAuliffe
Governor of Virginia

Terry McAuliffe is the 72nd Governor of Virginia. Governor McAuliffe’s top priority is building a new Virginia economy. He has conducted a series of trade missions, including two to China, personally delivering Virginia’s calling card to business leaders around the globe. As a result, he is bringing thousands of jobs and more than $11 billion in capital investment to communities across the Commonwealth.

To ensure that Virginia remains competitive, the Governor is implementing major economic development initiatives designed to strengthen the Commonwealth’s pro-business climate, ensure efficient investment in world-class infrastructure and develop a 21st century workforce capable of meeting the needs of emerging businesses and industries.

This year, Governor McAuliffe won bipartisan support for $1 billion in new investments in education at all levels. He also successfully secured passage of a law establishing a pay-for-performance workforce training program, the first of its kind in the nation.

Virginia is home to nearly 800,000 veterans, and the Governor is committed to fighting for those who have served their country. He expanded the Virginia Values Veterans initiative, which encourages employers to recruit, hire, train and retrain veterans. He also worked to facilitate partnerships that increase Virginia veterans’ access to health care. And he led Virginia to become the first state in the nation to functionally end veteran homelessness.

Governor McAuliffe is making unprecedented progress on the restoration of civil rights to rehabilitated felons who have completed their sentences and paid their debt to society.

He attended Catholic University and Georgetown Law School. He and his wife Dorothy were married in 1988 and have five children.

Swords to Plowshares is a proud partner of NCHV, working together to end veteran homelessness.

War causes wounds and suffering that last beyond the battlefield. Swords to Plowshares’ mission is to heal the wounds of war, to restore dignity, hope, and self-sufficiency to all veterans in need, and to prevent and end homelessness and poverty among veterans.

swords-to-plowshares.org · @vetshelpingvets
Thomas E. Perez, the nation’s 26th secretary of labor, has dedicated his entire career to making good on the promise of opportunity for all. A civil rights lawyer by training, Secretary Perez leads the U.S. Department of Labor in its mission of giving all Americans the chance to get ahead and stay ahead.

Under Secretary Perez’s leadership, priorities for the department include ensuring a fair day’s pay for a fair day’s work through continued efforts to raise the minimum wage, expand overtime protections, and by being smarter and more strategic in the department’s enforcement of federal law. Secretary Perez strives every day to ensure that Americans return home from their jobs safe and healthy. Perez has made job training and workforce development a focal point of his tenure. With historic investments in community colleges and apprenticeships and the department’s implementation of the bipartisan Workforce Innovation and Opportunity Act, the ports have begun to resume operations. He has earned a reputation for listening to all sides and crafting pragmatic solutions rooted in progressive values.

The son of Dominican immigrants, Secretary Perez was born and raised in Buffalo, New York. Public service was the family business. Perez’s maternal grandfather was the ambassador to the United States from the Dominican Republic in the 1930s, until he spoke out against his home country’s brutal dictator and was declared non grata. Perez’s father, a physician, served in the U.S. Army and Perez’s maternal grandfather was the grandson of a World War I Army Infantryman who was earning his commission in the U.S. Air Force. He is also the grandson of a World War I Army Infantryman who was wounded while serving in the 3rd Infantry Division at the Second Battle of the Marne.

A 1975 graduate of the United States Military Academy at West Point, Mr. Gibson earned both Airborne and Ranger qualifications and served as an infantry officer in the U.S. Army. He earned a Masters in Economics from the University of Missouri in Kansas City and a Masters in Public Administration from the John F. Kennedy School of Government at Harvard University.

Prior to joining VA, Mr. Gibson served as President and Chief Executive Officer of the United Services Organizations (USO), which has been lifting the spirits of American Servicemembers and their families for more than 73 years. During his five years at the USO, net fundraising grew 90 percent, enabling dramatic growth in programs and facilities supporting our forward-deployed men and women, military families, as well as our wounded, ill, and injured Servicemembers, their families, and the families of the fallen.

Before joining the USO, Mr. Gibson served more than 20 years in banking in Charlotte, NC; Atlanta, GA; Nashville, TN; and Birmingham, AL. In 2004, he retired from AmSouth Bancorporation, a New York Stock Exchange-traded corporation, where he served as vice chairman and chief financial officer. During his tenure as CFO, AmSouth was added to the S&P 500. Mr. Gibson also has a long history of service and leadership with a variety of nonprofit organizations. In 2002, Mr. Gibson chaired the United Way campaign in Central Alabama, which raised more than $30 million.

Mr. Gibson is the son of an Army Air Corpsman who served as a B-17 tail-gunner during World War II, later earning his commission in the U.S. Air Force. He is also the grandson of a World War I Army Infantryman who was wounded while serving in the 3rd Infantry Division at the Second Battle of the Marne.
Since joining Citi in 1996, Natalie Abatemarco has served in various roles within Citi Community Development. She manages Citi’s efforts to strengthen existing and new strategic community initiatives with nonprofits and consumer advocacy organizations. She oversees Citi’s National Initiatives, Citi Inclusive Finance in the U.S, and Communications for all of Citi Community Development, whose mission is to respond to the needs of the business and the communities in which Citi operates by charting diverse partnerships that develop innovative and sustainable solutions in support of economic development, financial capability, and financial inclusion with a primary focus on low-and-moderate income individuals, communities of color, and diverse populations.

In 2007, she assumed responsibility for Citi’s Office of Homeownership Preservation and is responsible for loss mitigation and borrower outreach efforts to help Citi borrowers maintain home ownership and to support neighborhood stabilization through the responsible disposition of Citi’s foreclosed properties.

In 2011, Abatemarco assumed responsibility for Citi Salutes an initiative that highlights our commitment to veterans and their families, as well as those currently serving in the armed forces, providing career opportunities, employee engagement, and programs to improve the lives of those who have served.
FEDERAL PARTNERS SESSION
Baylee Crone, NCHV; Bev Ebersold, USICH; Terry Gerton, DOL; Anthony Love, VA; Lisa Pape, VA; Ann Oliva, HUD
Join NCHV Executive Director Baylee Crone and NAEH’s Steve Berg as they moderate a panel of expert representatives from a broad range of federal departments and agencies. Representatives from the U.S. Departments of Veterans Affairs, Housing and Urban Development, and Labor will be joined by a representative from the U.S. Interagency Council on Homelessness to discuss the current state of veteran homelessness from the standpoint of the federal government. These representatives will focus on current successes, trends, and hurdles they are seeing within their departments and in the field at large. The moderated discussion will showcase cross-departmental interaction and highlight areas of cooperation, and areas for potential growth. A Q & A session will allow you to ask your questions directly to the federal partners.

PUBLIC POLICY FORUM
This session will get attendees up to speed with what is happening in Congress related to homeless veterans. We will talk about legislation in the works that could impact your work, and the appropriations process that determines how much the federal government spends on homeless veteran programs.

Also a focus of the Public Policy session this year is the NCHV Advocacy Team, and all of you who are potential members. Are you interested in helping advance the cause of ending veteran homelessness by talking to your Member of Congress? If so, in this session you’ll hear how you can best go about that. Not sure you want to commit, but curious about what that would entail? Come join us anyways, and learn about what makes a good advocate in the halls of Congress.

NCHV BOARD MEMBER-LED ISSUE TABLES
The Board Member-led issue tables are your opportunity to share what is happening in your community with the NCHV Board of Directors. Each Board Member will lead a discussion on one major topic to unpack what is working and what remaining challenges you’re facing in your local communities. Over the course of 60 minutes, you will have the opportunity to rotate to a total of four topic tables. The NCHV Board of Directors wants to hear from you… Come prepared to share scalable promising practices and specific hurdles.

RAPID RE-HOUSING - Deb Burkart, National Equity Fund
WORKING WITH THE CoC - Carlos Martinez, American GI Forum
DATA SHARING - Michael Armstrong, Community Hope
COORDINATED INTAKE AND ASSESSMENT - Brad Bridwell, CloudBreak Communities
Evoluion of Transitional Housing - Leon Winston, Swords to Plowshares
Affordable Housing Development - Robert Norris, Fort Ord Reuse Authority
Income: Employment and Benefits - Chick Ciccolella, CSC Group
Prevention Planning - Ken Goldsmith, American Bar Association
Access to Medical Care - Marc Deal, Veterans Resource Centers of America
Legal Services - Steve Benz, Eli Lilly and Company
New Affordable Housing Development - Joe Caringella, Milner and Caringella
Project-Based Vouchers - Mitch Milner, Milner and Caringella
Meeting the Federal Benchmarks - Stephani Hardy, Military Women in Need
Service Delivery Terminology - Denis Leary, Veterans Inc.; Pete Dougherty, Jefferson County

PUBLIC POLICY FORUM

VETERAN HOMELESSNESS 101
Cindy Borden, NCHV TA Center
Are you fairly new to working in the veteran homelessness and homeless prevention space, or are you bringing some new team members along? This new training platform, Veteran Homelessness 101, led by NCHV’s TA Center, can help build a foundation in the history of our work, major programs and initiatives, and critical players working across the country to end veteran homelessness. If you have staff members who have joined your organization within the last year who could use this foundation, or you’ve promoted some staff members into management or leadership positions and want them to see the bigger picture, this training block is for them. Held in the afternoon on June 1, this NCHV TA Center-led training will combine several interactive training platforms to help build informed advocacy and programmatic excellence out in your community. Help us educate the next generation of leaders!
Round Robin Tables

At this year’s Annual Conference, Friday morning brings a brand new type of interactive workshop. This year, you have the opportunity to speak directly with several of our Conference’s issue experts on the most pressing topics in your community. You can choose between several different themed rooms based on your area of interest.

In each room, you’ll find a series of issue experts at tables devoted to specific topics. Choose a starting table. You will have 15 minutes at this table before being given the option to rotate to a new table in the same room (although you can stay at your current table if you want to!). When the session ends, head into a new room to engage in a new theme. These interactive workshops are all about engaging in rapid-fire trouble-shooting with experts across disciplines, quickly learning about best practices, tools, resources, and strategies, and absorbing the energy of service-organization peers who have been successful.

We are asking Conference participants to stay in one room for the entire workshop time block, so choose your room in advance! If the room you enter is full, please have a second choice option as room capacity is limited and no standing room will be permitted.

ROUND ROBIN
TABLES

Friday, June 3

<table>
<thead>
<tr>
<th>Constitution A</th>
<th>Constitution B</th>
<th>Constitution CDE</th>
<th>Declaration</th>
</tr>
</thead>
</table>

**Subtopics within Each Table Room**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Employment Services through SSVF**

**Food Insecurity Resources**

**IPS Supported Employment**

**Changing the Odds with Work Talk**

**Technology and Free Tools**

**Stand Down**

**Housing Navigators**

**Improving Landlord Engagement**

**Strengthening the Social Safety Net for Homeless Veterans**

**By-Name Lists**

**Community Coordination**

**Integrating GPD into Coordinated Intake**

**Long-Term Case Management**

**Lessons from Vets@Home**

**Lessons of Zero:2016**

**Team Depot**

**DAV Services and Programs**

**Mayor’s Challenge**

**Back on My Feet**

**Financial Literacy**

**Non-Traditional Legal Channels**

**Legal Services through SSVF**

**Dual Nurse Practitioners’ Role in Bridging Gaps**

**Nurse Practitioner-Led Comprehensive Plan of Care**

**Leveraging Legal Services**

**Engaging Law Enforcement**

**Credit Reports and Consumer Debt Defense**

**Family Law and Child Support**

**Legal Services through SSVF**

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

**10:30 a.m. - 11:45 a.m.**

<table>
<thead>
<tr>
<th>Constitution A</th>
<th>Constitution B</th>
<th>Constitution CDE</th>
<th>Declaration</th>
</tr>
</thead>
</table>

**Subtopics within Each Table Room**

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

<table>
<thead>
<tr>
<th>Constitutions A</th>
<th>Constitutions B</th>
<th>Constitutions CDE</th>
<th>Declaration</th>
</tr>
</thead>
</table>

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

<table>
<thead>
<tr>
<th>Constitutions A</th>
<th>Constitutions B</th>
<th>Constitutions CDE</th>
<th>Declaration</th>
</tr>
</thead>
</table>

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**

**SVP, Veteran Staffing Network**

**NVITI and American Job Center Resources**

**Food Insecurity Resources**

**Technology and Free Tools**

**Employer Engagement Strategies**

**Employer-Driven Curriculum Training Programs**

**SOAR Benefits Processing**

**Building Partnerships with Employers**
### Track A: Research and Trends Snapshots

This new Track of micro-sessions, **Research and Trends Snapshots**, aims to make the connection between research and practice in a way we’ve never experienced before. Expert researchers will be sharing the findings from some of the most groundbreaking, relevant research that impacts the veterans we serve to help us inform and rethink some of our ways of doing business.

Get ready to work: In each 30 minute time block, all participants will be expected to devote time to thinking through how the specific study impacts or will impact the veterans they are serving and the way they operate their programs. At the end of the session, NCHV staff will gather your verbal and written input, and these findings will be pulled into a larger report shared with NCHV’s community network.

Major areas of research to consider are as follows:

- **A1: 15-Year Projections of Emerging Homeless Veteran Populations**
  - **Tom Byrne**, VA

- **A2: Super-Utilizers of Acute Healthcare Services and Breaking the Cycle**
  - **Tom O’Toole**, VA

- **A3: Effective Eviction Prevention Interventions for HUD-VASH**
  - **Ann Elizabeth Montgomery**, VA

- **A4: Connecting Data Points: HMIS and Veteran Status**
  - **Dan Treglia**, VA

- **A5: Sub-Population Deeper Dive: Aging Projections**
  - **Tom Byrne**, VA

- **A6: Sub-Population Deeper Dive: Female Veterans**
  - **Ann Elizabeth Montgomery**, VA

- **A7: Sub-Population Deeper Dive: Post-9/11 Cohort**
  - **Steve Metraux**, VA

- **A8: Social Determinants of Health**
  - **Tom O’Toole**, VA

- **A9: Increased Mortality/Death Rates**
  - **John Schinka**, VA

- **A10: Return on Investment**
  - **Tom O’Toole**, VA

- **A11: Screening for Homelessness**
  - **Ann Elizabeth, VA**

- **A12: Migration Patterns**
  - **Steve Metraux**, VA

### Track B: The Community Profiles

This Track of micro-sessions, **The Community Profiles**, was specifically designed to let you share what works with one another in less formal, faster-paced settings. Innovative community representatives from 16 communities will be sharing specific practices they implemented to overcome hurdles, address barriers to care, or knock down silos to help veterans who are homeless or at risk connect to what they needed to get off the streets. They’ll do all of this and take your questions in 30 minutes, so keep it quick and to the point! Some of these communities have reached federally recognized milestones or functional zero systems, and others are well on their way, but all are working hard to put sustainable systems to serve veterans in need over the long term. Each micro-session brings scalable practices you can replicate back home.

- **B1: Washington State: Coordination on a State Level, Including Rural**
  - **Cat Nichols**, Washington State Department of Veterans Affairs

- **B2: FL Counties: Capacity Building and Quality Improvement**
  - **Tony Deobil, The Salvation Army**

In this session, you’ll hear from one of the first SSVF programs to reach Functional Zero in the state of Florida. They will share some of their tools for success in building wrap around services for veterans including: battle buddy support, intensive case management, housing development, peer support, and basic life stabilization strategies.

- **B3: Washington, D.C.: Integrating GPD Into Your Coordinated Entry System**
  - **Kevin Morton**, Washington, D.C. VAMC; Ben Cattell Nioli, Friendship Place; Debra Truchon, U.S. VETS; David Tweedie, Community Partnership

Communities across the country are questioning how Grant and Per Diem and other transitional housing programs can be involved in their efforts to end veteran homelessness. D.C. stopped asking questions and started getting down to business, successfully integrating all of the GPD agencies in their community. In this session, you’ll learn more about how they integrated to best serve veterans in Washington, D.C. Hear more about how they continue to face and overcome their challenges.

- **B4: Virginia: By-Name List as a Tool to End Veteran Homelessness**
  - **Tommy Joe Bednar**, Virginia Housing Alliance; Matt Leslie, Virginia Department of Veteran Services

This presentation will highlight the effective engagement of state and local government and strategic regional public-private partnerships. Experts from the state of Washington will share how they’ve used strategic partnerships to engage and leverage state and local government and public-private partnerships to serve veterans across a wide rural and urban area.

- **B5: Minnesota: Building Community Buy-In**
  - **Eric Grundahl, MN Department of Veterans Affairs; Nathaniel Saltz, MACV; Cassie Streeter, Department of Veteran Affairs**

A community-wide system to end veteran homelessness has many essential components, but the team in Minnesota can tell you that getting them all in place doesn’t happen overnight. In this session, come hear how, in Minnesota, the remarkable power of having the right pieces in place and having those pieces operate as a system can help increase housing placements for the most vulnerable veterans.

- **B6: Boston: Ending Chronic Homelessness through Local Coordination**
  - **Brittany Golden**, New England Center and Home for Veterans; Sean Terry, New England Center and Home for Veterans

In Boston, the backbone to achieving success is the strength and connectivity of local community partners. In this session, hear from NECHV, the agency that has been providing leadership in the community to achieve the goal of ending homelessness for chronically homeless veterans. Learn how they and their partners have embraced changing models of housing and stabilization services, from taking the first step into rapid re-housing through the process of new city-wide initiatives with the goal of ending chronic veteran homelessness in Boston.

- **B7: Ohio: Creating Tracks and Other Innovations in GPD**
  - **Brad Hutchison**, Volunteers of America Greater Ohio; Michael Salois, Volunteers of America Greater Ohio

This session explores Volunteers of America of Greater Ohio’s proactive approach to adapting Grant and Per Diem (GPD) transitional housing to thrive in a rapid rehousing environment, meeting the changing needs of veterans while redefining its role in the continuum of care. Placing veterans into tracks based on their individually assessed and expressed needs allows the GPD program to be responsive and adaptive not just to the veterans it serves, but also to the evolving needs of the CoC, all while incorporating USICH’s criteria and benchmarks for achieving the goal of ending veteran homelessness.

- **B8: Phoenix: Housing Navigators**
  - **Shane Groen**, AZ Coalition to End Homelessness

Many providers know the A - Z of ending veteran homelessness, which involves getting the veteran from the...
In communities with limited housing vacancies and high need, landlord engagement can make or break a successful effort to end homelessness for veterans. In this session, you’ll hear from experts who took on the challenge and got creative around engaging local landlords. You’ll be prepared to gain and share knowledge for getting landlords to the table with housing for veterans.

B14: NYC: Working with Your Mayor’s Office
Nicole Branca, NYC Department of Veterans Services; Tori Lyon, Jericho Project
Across the country, mayors’ offices have signed onto the Mayor’s Challenge, but their level of engagement from there on out differs by community. In New York City, the Mayor took the effort to end veteran homelessness with full force, marshaling resources across multiple agencies and dedicating staff and time to serving veterans in need in his city. In this session, experts from New York City will share how an engaged mayor can usher in profound change for veterans in crisis.

Track C: Connecting the Dots: Interventions through Coordination
This new Track, Connecting the Dots: Interventions through Coordination, is all about connecting the pieces locally to create sustainable systems to serve every veteran in need, including those who are homeless and those at high risk of homelessness. With a heavy focus on VA programs, this track will take a deeper look at Grant and Per Diem, Supportive Services for Veteran Families, and the intersections and future directions of these core programs. Experts in this track are ushering in new ways to think about the needs of individual veterans within their communities. These communities form a safety net for veterans, woven together by individual programs and services and partners across Federal, state, and local government. New to this year, you can hear directly from members of the young VSO community about how veterans connect locally with mission-based service opportunities.

C1: A Deeper Dive: Digging into the Future of VA Homeless Programs
Keith Harris, VA; John Kuhn, VA; Anthony Love, VA; Lisa Pape, VA; Jesse Vazzano, VA
The Federal goal to end homelessness among veterans necessitates a closely coordinated approach to ensuring all veterans have rapid access to permanent housing, and the community planning processes and practices required to ensure no veteran gets lost along the way. Here, service agencies utilize HMIS and coordinate services based on shared data. In this session, learn more about what they did, the barriers they encountered, and how they bulldozed through to get veterans the best care available.

B10: Las Vegas: Using Stand Down as an Outreach and Engagement Tool
Shalimar Cabrera, U.S. VETS
Stand Down, a longstanding intervention for connecting veterans to services, takes on a unique role in Las Vegas. Here, service agencies utilize Stand Down as an outreach and engagement intervention. In this session, learn more about how providers in Las Vegas leverage the good work of Stand Down to better connect to local veterans.

B11: Philadelphia: Maintaining a Functional Zero System
Robert Cancellier, City of Philadelphia; Steve Coburn, Impact Services; Casey McCollum, Philadelphia VAMC
Some communities have reached a functional zero system, but what happens when you get there? In this session, you’ll learn from providers in Philadelphia who built a functional zero system, and kept right on serving high need veterans. Come hear more about how they’ve kept up with demand and how they’ve built a system that will last.

B12: Montgomery County: Reaching Both Definitions of Zero
Uma Ahlwalia, Montgomery County Department of Health and Human Services; Amy Horton-Newell, American Bar Association; Kevin Morton, Washington, D.C. VAMC
Some communities are engaged in multiple national initiatives and have strived to understand how to measure their system, and which tools to use. While the Federal Benchmarks provide the current gold standard for measure, there’s value added in meeting the “functional zero” definition of other systems. In this session, experts will explain how they achieved the Federal Benchmarks and their Zero-2016 goals.

B13: Austin: Landlord Engagement
Greg McCormack, Front Steps; Megan Podowski, Carlos of Austin; Bree Williams, Austin Echo
In communities with limited housing vacancies and high need, landlord engagement can make or break a successful effort to end homelessness for veterans. In this session, you’ll hear from experts who took on the challenge and got creative around engaging local landlords. You’ll be prepared to gain and share knowledge for getting landlords to the table with housing for veterans.

C2: The Bridge Out of Homelessness: Changes to the GPD Program
Anne Dunn, VA
Grant and Per Diem programs across the country provide a valuable connection point and service center for veterans making the transition out of homelessness. In this session, VA experts will share more information about GPD’s capacity to shift and change to best meet the needs of a local community, now and for the long term. Learn how community agencies, working with GPD funds can bridge housing into their GPD model to bring in veterans, who might otherwise be stuck in the limbo of the streets or community shelters, as they wait for permanent housing to become available. Hear how GPDs have successfully lowered barriers to entry to more closely align with a Housing First model, all while maintaining high quality services and program stability. Get guidance on how your GPD can operate these flexible program designs, particularly when used as a “bridge” to permanent housing, through improved connection to local SSVF and CoC funding and programs.

C3: Rapid Re-Housing: Co-Enrollment and Coordination between GPD and SSVF
Ben Cattell Noll, Friendship Place; Doug Tetrault, TAC; Michael Salois, Volunteers of America Greater Ohio
The Supportive Services for Veteran Families (SSVF) program provides an invaluable permanent housing resource for any veteran who needs it. Likewise, the GPD program has a long and proven history of providing transitional housing that promotes veteran self-determination and permanent housing outcomes. As many communities have come to see, GPD presents opportunities for differentiated service models that, in coordination with SSVF and other Rapid Re-Housing programs, can better accommodate veteran choice and allow for unique service models to meet their needs. This panel discussion will bring together SSVF and GPD providers who have innovative collaborations that avoid duplication of services. Panelists will explore the use of GPD as a “bridge” to SSVF housing placements, where SSVF is or is not appropriate for veterans. The discussion will also include how to better engage the Homeless Veterans Reintegration Program and the Supportive Services for Veteran Families program. Experts will provide a more comprehensive look at the process of service delivery, sharing guidance on how you can use the prevention screening and diversion process as a service to the full veteran family.

C4: Understanding Prevention: Lessons Learned from SSVF
John Kuhn, VA; Jesse Vazzano, VA
So your community has reached a functional end to veteran homelessness... now what? In this session, experts will share some of the directions SSVF grantees can take to lift services toward prevention and ensure rapid re-housing capacity to meet emerging and remaining needs. We know that rapid re-housing interventions do not solve the challenge of poverty, so now is the time to plan your community’s next steps to address the systemic causes of homelessness to ensure veterans not only obtain but sustain their housing stability. Come prepared to think critically about how your community can best use your SSVF resources.

C5: Connecting Locally to Build Safety Nets
Christina Boardman, Atlas Research; Jessica Cruz, UMOM New Day Centers; Tami Farmum, Community Action Agency; Nicole LaCorte-Klein, Atlas Research
We know that one of the best prevention tools is stable income to maintain housing security. In this session, experts from research and practice will share strategies for building employment connections with tools for developing and maintaining collaborative partnerships across employment service programs assisting homeless veterans, including the Homeless Veterans Reintegration Program and the Supportive Services for Veteran Families program. Experts will provide a more comprehensive look at the process of service delivery, sharing guidance on how you can use the prevention screening and diversion process as a service to the full veteran family.
C6: Serving Minority Veterans
Ron Armstead, Congressional Black Caucus Veterans Braintrust; Ralph Cooper, Cantwell-Anderson; Wendy McClinton, Black Veterans for Social Justice
Demographic data has shown that the homeless population, regardless of veteran status, includes a large percentage of African American individuals. This session will review demographic data of the past 25 years, explore and examine baseline information, and provide an assessment of homelessness among black veterans. Panelists will offer a special update on legislative initiatives and Federal agency efforts aimed specifically at addressing the connection here and bring it back home.

C8: Serving Minority Veterans
Tom Albanese, Abt Associations; Susan Starrett, CSH; Doug Tetrault, TAC
Over the past few years communities have learned that ending homelessness among veterans requires a well-organized community-wide effort that is ongoing and sustainable. Building such a “system” – one that continually and effectively ends veteran homelessness – in turn requires local stakeholders to work together collaboratively and most often seamlessly and beyond day-to-day responsibilities. In this session, national TA staff from CSH and TAC will share the four keys to designing and implementing a low-crisis community response system for veterans: 1) designating a core leadership team, 2) using data to establish clear understanding of demand and resources, 3) developing a community plan with actionable goals and measurable benchmarks, and 4) implementing system-wide strategies to support goal achievement. Presenters will share lessons learned from the field and engage participants in active dialogue, information sharing and problem solving to help focus, energize and ramp up local efforts.

C7: Local Veteran and Homeless Groups
Mary Bruggeman, The Mission Continues; Amanda Burke, Team Rubicon; Evan Cantillo, Back on My Feet; Benenathan Manyalay, Team Red, White and Blue; Darren Phelps, Student Veterans of America; Heatherr Prill, The Home Depot Foundation
Across the country, we’re seeing more veterans reaching out to non-traditional networks for support, but also for engagement with the veterans community and mission of their service. These networks involve health and fitness groups, student associations, advocacy bodies, and community service groups that let them both receive help but also give back. In some cases, these networks may be a vulnerable or homeless veterans’ first connection point to needed care, even if they walked in the door to get, not get help. In this session, you’ll speak with several of these agencies to set up that local conduit to care. Make the connection here and bring it back home.

D2: Creative Employment Service Providers and Programs
Henry McAllister, Friendship Place; Adam McManany, The Salvation Army; Carol Saltzer, Easter Seals
Experts in this session will help you develop a new approach to engaging employers and veterans of all ages. Participants will learn how to build a direct relationship between the employers and employee in ways that meet the needs of both. Learn more about person-centered services and an employment process that prioritizes the job-seeker’s interests, preferences, and talents rather than the labor market alone and does not require participants to navigate through extensive preassessment assessments and trainings but emphasizes employment. Find out about the Senior Community Service Employment Program (SCSEP) for veterans over 55 and how you can co-enroll veterans for successful paid training leading to employment.

D3: IPS Supported Employment
Stacy Smith, NC Department of Health and Human Services
For many veterans, employment is an essential component of stability, providing both a source of income, and a sense of empowerment and contribution to society. IPS Supported Employment is an evidence-based model for helping individuals with severe mental illness return to competitive employment. Competitive employment rates for participants in programs that use the IPS model are two to three times higher than those in control groups. In this session, experts will share case studies and explore effective job development strategies to take your employment services to the next level.

D4: Modernizing Homelessness: Techno-Socially Connected Homeless Veterans
Dee Abitbol, Fast Forward; Brenna Bernard, Fast Forward
Now more than ever, all people, including veterans who are homeless, are connected through technology. Technology is evolving, but so are scams, and teaching this vulnerable population is increasingly important. This workshop will help you inform veterans about the pitfalls and benefits of technology, and experts will share resources to stay safe online and to access training.

D5: Benefits Assistance: Partnering with local VSOs Shinshuna Love, DAV, TBD, The American Legion
Housing stability for veterans moving off the streets requires some level of income security, through a combination of employment and benefits payments. Across the country, your local Veteran Service Organizations can help veterans with the benefits application process. These VSOs provide a connection point to the military and veteran community through safe and inclusive spaces. In this session, learn more about the local community networks of VSOs The American Legion and Disabled American Veterans, get strategies for engaging locally, and get ready to create new partnerships when you get back home.

D6: Creating Better Job-Driven Employment Programs
James Beamsderfer, Providence Veterans Initiatives; Dave Lopez, Swords to Plowshares; Mary Ann Profa, Working Wardrobes
This session will help you transform how you engage employers. It’s time to move away from brokered training models of the past. Come learn how to engage employers through their commitment and participation on developing customized Employer Driven Curriculum (EDC) Training Programs that will meet their workforce needs, provide them with the ability to train for specific positions within their companies, select top candidates to their liking, and investment in On-the-Job-Training, internships, and paid stipends. Experts will share how to develop relationships with small, medium, and large companies to enable a constant flow of job opportunities for veteran clients, provide volunteer opportunities to involve the local community, and attracting the attention of donors to provide additional funding for the larger mission of connecting all veterans to employment with dignity. Learn more about collaboration ideas and challenges involving “partner” agencies as well as the local “competitors.”

D7: Using SOAR to Expedite Benefits Processing
Jen Elder, Policy Research Associates
Social Security disability benefits are critical sources of income for disabled veterans during depression or physical or mental conditions, and lead to increased housing stability and improved healthcare outcomes. SSI/SSDI Outreach, Access and Recovery (SOAR) is a federal program sponsored by the Substance Abuse and Mental Health Services Administration (SAMHSA) to increase access to disability benefits among people who are experiencing or at-risk of homelessness. Participants will receive materials and guidance on implementing SOAR, a detailed issue brief on SSI/SSDI for veterans, including veterans enrolled in HVRP, and information about linking with their state or local SOAR programs.

D8: Benefits to Hiring Veterans: Strategies and Resources for a Successful Transition
Baron Hignite, Interactive Government Holdings; Terry Hughes, NVTV; Michael Sanders, Interactive Government Holdings
Some prospective employers don’t understand the value military experience adds to a company, but a strong military background can be invaluable proof that you already have qualities an employer desires, including leadership.
This session will introduce three models that are successfully addressing common re-entry challenges. Presenters will discuss strategies for providing opportunities for incarcerated veterans to lower recidivism rates and prevent homelessness, how Grant and Per Diem providers can partner with jails to arrange for early release with comprehensive case management and transitional housing, and how panelists will also provide guidance on how to assist veterans with fugitive felony warrants.

E3: Innovative Partnerships to Embed Lawyers: Identifying and Addressing Legal Needs
Renato Izquieta, Legal Aid Society of Orange County; Darren Pruslow, Connecticut Veterans Legal Center; Samuel Strike, Friendship Place

Legal services outreach traditionally utilizes methods that require the client to identify the appropriate provider in their community and request services. The presenters in this session represent programs that have employed alternate ways to identify and serve veterans in need of legal services through holistic partnerships with medical, child support, housing providers, re-entry programs, probation, public defender’s office, court support services, judiciary, county bars, etc. Participants will learn what makes these innovative partnerships effective, how to foster similar relationships with providers, and ultimately how to develop a framework for replicating similar programming in their communities.

E4: Family Law and Child Support: Preparing Your Clients for Court
Renato Izquieta, Legal Aid Society of Orange County; Sara Sommarstrom, MACV

Representation for family law matters is one of the largest unmet needs in the legal system. This session will explain why finding representation can be such a struggle and what options exist for supported self-representation. While laws differ state to state, the presenters will provide a broad overview of the terms and theories that are common to family law actions across the country, provide tips on how to identify state-based resources, and explain how you can assist your clients as they navigate the system and prepare for court.

E5: Credit Reports and Consumer Debt Defense
Tony Camilli, Consumer Financial Protection Bureau; Katie McGovre, Tree Legal Assistance Legal; Wendy Weinberg, Consumer Financial Protection Bureau

This hands-on session will equip advocates, case managers, and providers to assist clients with addressing credit report errors, discharge of debt, research into the treatment of veterans and state laws protect consumers from abusive debt collection practices and protect many sources of benefits from consumer debt collection. Presenters will tell you what you need to know to assist your clients and how to connect to appropriate resources. This session will also cover access to credit reports and your right to challenge incorrect or incomplete credit reports.

Track F: Data Integrity and Getting to Goal
We know that serving every individual veteran who comes into your program is the first priority, but tracking your progress can help your community decide how close you are to declaring a functional end to veteran homelessness. What steps you still need to take, and what you need to ensure long-term system stability. In this Track, Data Integrity and Getting to Goal, you’ll learn strategies for assessing how well you are integrating resources into a comprehensive-focused network and how able your system is to provide affordable housing resources for all veterans who are accessing (and will access) your system. Learn more about the development of the Federal Benchmarks, the demystification of the Federal Benchmarks review process, tools to help you measure your system, success strategies from Zero:2016 and 25 Cities Communities, and emerging data sharing trends and tools.

F1: Lessons from the Federal Criteria & Benchmarks Review Panel
Tom Albanese, Abt Associates; Beverly Ebersold, USICH; Emily Gargiulo, HUD; Anthony Love, VA; Joe Savage, USICH

Helping every individual veteran who walks in your door or meets your outreach workers on the streets in shelter is paramount, but how do you know when you community has achieved a functional end to homelessness among veterans, according to Federal criteria and benchmarks? In this session, a cross-agency gathering of experts will share insights from the Federal criteria and benchmarks review process and share lessons learned from communities that have achieved the goal and those still working towards achieving the goal. You’ll hear insights from behind the scenes and what happens when experts look into your community’s application to declare a “functional zero” system. Experts will talk about what they measure when a review is conducted and how they look to ensure your system has the long-term capacity to serve veterans long after you reach your first goal. Getting to functional zero is an important step in building a stable and sustainable community-wide system. How close are you?

F2: Tools from the Federal Benchmarks
Tom Albanese, Abt Associates

After learning more about lessons learned and the process for getting your community confirmed by Federal partners once you achieve the Federal criteria and benchmarks, you’ll hear from experts on the tools that have been developed to support your community’s effort to measure and document your system and help guide veterans toward housing and stabilization supports.

These tools have helped communities just like yours efforts on creating a master-by-name list, utilize case conferences, develop new partnerships and document progress. Don’t reinvent the wheel…come learn about tools and ways to speed up efforts to end homelessness among our veterans!

F3: Lessons Learned from Zero:2016 Communities
KO Campbell, Community Solutions; Aras Jiran, Community Solutions; Linda Kaufman, Community Solutions

In Zero:2016 communities across the country, local partners are working together to reach their goals, creating systems that can house more homeless veterans month than remain homeless on their streets, shelters, or transitional housing programs. In this session, we will share the secret to that success. Ingredients like having a gold-standard By-Name List of all veterans experiencing homelessness, building and scaling a Coordinated Access Entry System community wide, and accelerating housing placement efforts where processes are stuck and taking too long. Experts will talk about (and brainstorm additional ideas with you) how local providers, including GPDs, can align all programs as community asset to achieve this goal.

F4: Making Data Systems Talk
Karen DeBlaissio, HUD; Keith Harris, VA

Across the country, communities are overcoming incredible institutional, systemic, and philosophical hurdles to work together and in service to veterans in need. This incredible progress is a testament to the dedication of all local partners to have a role with partner data, but sharing data often presents an obstacle that stymies progress and action – data sets don’t work together so well. But how do you get your system talking? These tools highlight the tools and strategies to take your data systems that can house more homeless veterans.
HUD-VASH and the domiciliary to assist veterans in many large numbers of veterans experience homelessness. be scaled up in other high-density, urban areas where ing, is setting out a new collaborative care model that can the Center, run by VA staff under CRRC funding and New Directions; Alison Korte, New Directions; Emily Andrade, New Directions; Jamie Cannon, VA; Kirk Johnson, New Directions; Anyah Hoang; Volunteers of America Mid-States; Caro- Outreach Project (VOP), which has enrolled and pro- Bobby Bell, HELP USA; Daniel Farrell, HELP USA; Karen Johnson, Michael Semon, Family & Community Services; Matthew Slater, Family & Community Services. Panelists in this session will challenge you to think more broadly about the role of case management and the depth of impact you can have on veterans accessing services at your agency. Come learn about HELP USA’s Veterans Outreach Project (VOP), which has enrolled and pro- providing intensive case management to service resistant or “disengaged” veterans and their families to assist with employment, benefits, healthcare, and obtaining and stabilizing permanent housing. Experts will show the cost effectiveness of this model, which pairs preventing or rapidly ending homelessness in the near-term with long-term case management to build a strong foundation to prevent homelessness in the long-term. Experts from Family & Community Services, Inc.’s transitional housing programs in Northeastern Ohio will describe how veterans in their program participate in a two-day retreat at a local Native American healing center (Red Bird Center), which addresses issues such as trauma recovery, forgiveness, compassion, violence prevention, community response, and personal responsibility. Learn how this platform has led to elevated self-evaluation of faith and the sharing and realization of personal spiritual growth. G5: Bridge Housing in GPD, A Provider Perspective Kimberly Cook, U.S. VETS; Darryl Vincent, U.S. VETS Grant and Per Diem programs across the county are looking at their service models to identify ways to better integrate into their community’s effort to build a stable system for connecting veterans rapidly to housing. At U.S. VETS programs across the country, GPD has transformed into a bridge to permanent housing, with the vision that all transitional housing is a bridge to permanent housing. U.S. VETS began implementing program tracks within its Veterans In Progress (VIP) transitional housing program in 2014, creating tracks so that any veteran who is in need of transitional housing support in order to achieve perma- nent housing can receive services tailored to his or her individual needs. In this session, come learn how services can be transformed but remain focused on client choice and with the ultimate goal of securing permanent housing. Learn how to scale up this model in your community through collaboration with other resources such as SVVF, HUD-VASH, and HVRP. Learn how to implement Housing First (not “housing only”) in GPD through low-barrier admission, low-demand tracks, and a focus on providing concurrent housing and supportive services with the goal of permanent housing placement and retention. G6: Improving Landlord Engagement, Engaging PHAs, and Developing Housing Plans Jonathan Chi, PATH; Arika Morgan, Volunteers of America Greater Ohio; Alonzo Peterson, Giving Hope; Shameekia Smith, Volunteers of America Greater Ohio You know that a major part of connecting veterans to housing is the relationship between housing providers and local landlords. This session is designed to provide strategies to strengthen the landlord/housing provider relationship that will lead to faster, more stable housing placements for veterans. Experts in this session will share strategies for helping homeless veterans move through the shelter systems, accessing resources and veteran- centric services utilizing agencies throughout the local continuum. This presentation will provide participants an opportunity to take information shared and put it directly into action utilizing real-life scenarios within the group setting. In this session, experts will unpack the National Housing Trust Fund (NHTF), which HUD will be implementing in 2016 with funds being allocated to the states this sum- mer. The National Housing Trust Fund represents a new, important resource focused on creating affordable hous- ing opportunities targeting extremely low-income (ELI) households. The severe shortage of rental housing afford- able to the nation’s 10.3 million Extremely Low Income (ELI) households (e.g. households with incomes below 30% AMI) is no surprise to veteran service providers and advocates that have long waiting lists for the veterans they serve. This session will provide basic information on the NHTF Program and the range of uses that communi- ties can deploy to create ELI housing opportunities. Come learn more about the implementation process for the NHTF role-out this year and how state financing models are being used to land long-term, permanent supportive housing affordable to ELI households, which could help inform state policy and the use of National Housing Trust Fund resources.
The Jerald Washington Memorial Founders’ Award is the highest honor bestowed in the homeless veteran assistance community. The award honors the memory of Jerald Washington, former organizer of veteran assistance programs in Florida and Tennessee, and a co-founder of the National Coalition for Homeless Veterans. The award is presented to an individual who embodies the spirit of service and sacrifice displayed by Washington throughout his career, and acknowledges that person’s special place in the history of the homeless veteran assistance movement.

Jerald “Jerry” Washington returned home to Tennessee from the Vietnam War and dedicated the remainder of his life to teaching and serving veterans, especially those who were experiencing difficulty readjusting to civilian life after serving in combat. He taught political science at the University of Tennessee and Sul Ross University in Texas, but he will be remembered most for his work to help homeless veterans.

Washington proudly served as one of NCHV’s leaders from the organization’s founding in 1990 until he died in 2001. He established Base Camp Inc., in Nashville, Tennessee, and the Veterans Community Leadership Corporation in Jacksonville, Florida. He served as president of Vietnam Veterans of America-Tennessee Chapter, and of the Northeast Florida Council on Alcoholism and Drug Abuse Inc., in Jacksonville. During his term of service, NCHV grew from 16 community-based organizations to a coalition of hundreds of service providers and Federal partners reaching across America. He was driven by his unconditional devotion to all of this nation’s veterans in need, and remains an inspiration to all who knew and served with him.
Thomas Wynn Sr. Memorial Award for Lifetime Achievement
To a person whose career reflects a strong devotion to bringing attention and services to homeless veterans.

Outstanding Member Award
To the NCHV member that has demonstrated leadership in coalition building.

Meritorious Service Award
To a person who exemplifies service to NCHV, its members, and homeless veterans in general.

Unsung Hero Award
To a person who has contributed to the recognition of the homeless veteran issue in a supporting or unrecognized leadership role.

Federal Agency Staff Award
To a Federal Agency staff member who has exhibited a strong commitment to the service of homeless veterans.

Corporate Partnership Award
To a corporation whose contributions have helped increase the effectiveness of the homeless veterans movement.

Public Policy Award
To a public policy partner who has displayed a strong commitment to advancing legislation that serves homeless veterans.

All Conference participants will be provided with one drink ticket good for one cocktail, wine, beer, or soda during the Cocktail Reception or Awards Celebration. A cash bar will also be available.
Uma S. Ahluwalia, Director, Montgomery County Department of Health and Human Services
Uma S. Ahluwalia is currently the Director of the Montgomery County (Maryland) Department of Health and Human Services. With nearly 1,600 employees, the Department is one of the largest agencies in Montgomery County and includes Aging and Disability Services; Behavioral Health and Crisis Services; Children, Youth and Family Services; Public Health Services; and Special Needs Housing. The Department’s budget for Fiscal Year 2015 was more than $273 million. Caseloads for the Department’s three primary programs include substance abuse prevention, emergency shelter, and transitional housing. Department’s budget for Fiscal Year 2015 was more than $273 million. Caseloads for the Department’s three primary programs include substance abuse prevention, emergency shelter, and transitional housing.  

Dee Albritton has worked with the homeless for over 25 years. She has written, received and managed 50+ grants. She has presented at more than 25 national, regional and local conferences. Her articles “The Changing Role of Technology in the Employment Process” and “Creative Responses to Critical Problems” have been featured in Solutions Magazine and in CTCTNet and PC Teach It magazines.

Emily Andrade, Interim Program Manager, Greater Los Angeles Healthcare System
Emily Andrade, Interim Program Manager, oversees the Welcome Center located on the West Los Angeles VA campus that opened in 2015. Previously, she has been the Acting Program Manager of the Greater Los Angeles Department of Veterans Affairs Transitional Housing Program, a role shared with Social Work Supervisor Anthony Young. Andrade oversees over 1,400 transitional housing beds across the Greater Los Angeles Healthcare System (GLAHS) catchment area. She has been with the team in Los Angeles since 2012. Prior to working at GLAHS, Emily provided social work services through the Long Beach Department of Veterans Affairs, Transitional Housing programs that provide services to Homeless individuals dealing with the HIV/AIDS epidemic, and has worked with individuals in need of Home Health and Hospice services. Her career has focused on assisting veterans, individuals, and families find and sustain inner strength and empowerment through self-awareness and via community resources.

Craig Apple, Sheriff, Albany County
Sheriff Craig Apple began his career with the Albany County Sheriff’s Office in 1987 as a Correction Officer. During the next several years, he climbed through the ranks eventually becoming Sheriff in June 2011. Apple is a graduate of the NYS Law Enforcement Executive Program, a 2001 graduate of the FBI National Academy and a graduate of the John F. Kennedy School of Government, Executive Education. Since taking office, Apple has transformed the Sheriff’s Office from a policing agency to a policing and serving agency. Apple and his staff have created and implemented several progressive programs to reduce recidivism and involve the community. Some of the programs include the SOLDIER ON program, which has counseled over 200 veterans with only two returning to jail, the Sheriff’s Heroic Addiction Recovery Program (SHARP) to provide treatment to addicts while incarcerated and then releasing them to a treatment facility; the inmate workforce providing free labor to nonprofits, while teaching inmates to be productive members of society; the Rape Aggression Defense team to help women thwart an attacker by building their confidence; a team to keep persons with Autism and Alzheimer’s safe; and many more programs aimed at community education and preparedness. Apple ran for his second unopposed term for Sheriff in 2015.

James Beamesderfer, Vice President, Prudential Veterans Initiatives
James Beamesderfer is Vice President for Prudential’s Veterans Initiatives. He is responsible for the company’s internal veterans programs, which includes supporting diversity and inclusion activities, implementing the communications strategy and overseeing philanthropic activity in coordination with internal business partners. In addition, he oversees the VETalent program that – in partnership with the nonprofit organization Workforce Opportunity Services – recruits, trains and hires Iraq and Afghanistan era military veterans. Beamesderfer also plays a key role in expanding the VETalent program and other Veterans Initiatives programs to other companies around the country. Beamesderfer joined Prudential in 1997. Prior to his current role, he was a Director, Information Systems in Prudential’s Individual Life Insurance business where he supported Agency Distribution technology functions such as Customer Relationship Management, marketing and financial planning and provided cross-business support to Group Insurance Affinity Marketing. Prior to joining Prudential, Beamesderfer was a captain in the U.S. Army, serving six years in Infantry units. Beamesderfer has a Bachelor’s degree in mechanical engineering from the United States Military Academy at West Point and a Master’s degree in business administration from the University of Pennsylvania’s Wharton School.

Thomas Bednar, AmeriCorps VISTA, Virginia Housing Alliance
Thomas Bednar is currently serving as an AmeriCorps VISTA at the Virginia Housing Alliance (VHA), where he is the Veteran & Chronic Homelessness Project Coordinator. He received a Bachelor of Arts in Global Politics and Economics from Washington and Lee University. In his role as AmeriCorps VISTA, Bednar works to highlight and promote best practices throughout Virginia and coordinate statewide events to bring attention and expertise to housing homeless veterans.

Joe Belden, Consultant and Writer
Joe Belden is a consultant and writer. Until 2015 he was Deputy Executive Director of the Housing Assistance Council, a national nonprofit provider of loans, grants, research, information, training and technical assistance for affordable rural housing. Previously a research associate at HAC, he has also worked for the U.S. Department of Agriculture, on Capitol Hill, and for several policy-oriented research organizations in Washington, D.C. Belden is the co-author of Housing in Rural America: Building Affordable and Inclusive Communities (Sage 1998) and Dirt Rich, Dirt Poor: America’s Food and Farm Crisis (Routledge 1986). He is a graduate of the University of Texas-Austin and the Baylor University Law School. He also served three years in the Army as a battalion personnel and supply clerk.
Bobby Bell, MSW, Program Director, Veterans Outreach Program (VOP), HELP USA

As the program director for the VOP program, Bobby Bell is responsible for programmatic oversight of this important veteran initiative. Bell, a Vietnam era veteran, has spent most of his career (38 years) serving people in need. Bell joined the Army in 1971 and served on the Korean Peninsula and Vietnam. As the program director for the VOP program, Bobby Bell, MSW, Program Director, Veterans Outreach Program (VOP), HELP USA

Bobby Bell, MSW, Program Director, Veterans Outreach Program (VOP), HELP USA

Mary Beth Bruggeman, Executive Director – Southeast, The Mission Continues

Mary Beth Bruggeman was commissioned into the Marine Corps in 1999, and spent eight years as a combat engineer. She deployed as a company commander to Kuwait and Iraq during initial operations in 2003. After leaving the Marine Corps, Bruggeman worked for Robot Corporation as their Marine Corps Account Manager. She then spent three years as a fitness and nutrition coach while supporting her active duty Marine husband, with whom she has three wonderful kids.

Deborah Burkart, National Vice President, Supportive Housing, National Equity Fund

Deborah Burkart is National Vice President of Supportive Housing for the National Equity Fund (NEF), the largest nonprofit syndicator of low income housing tax credits. Since 1992, Burkart has underwritten supportive housing and, starting in 1998, assisted living investments for NEF’s funds. Burkart has assisted in the acquisition and/or underwriting of over $1 billion in tax credit equity for special needs projects during her 24-year tenure at NEF, including over 4,000 units of housing for homeless veterans. She has been with the organization since 2003 and manages a residential back-to-work program for homeless veterans. She has also been recognized by the National Conference of State Legislatures for her efforts in providing affordable housing for veterans.

Shalimar Cabrera, Executive Director, U.S. VETS – Las Vegas

Shalimar T. Cabrera, is Executive Director for U.S.VETS – Las Vegas. She has been with the organization since 2003 and manages a residential back-to-work program for homeless veterans. She has also been recognized by the National Conference of State Legislatures for her efforts in providing affordable housing for veterans.

Richard Caines, Vice President of Programs, New Directions

As Vice President of Programs at New Directions, Richard O. Caines has overall strategic and operational responsibility across the nation, Community Employment Coordinator (CEC) and oversees site monitoring for Supportive Services for Veteran Families (SSVF) grantee monitoring contracts.

Boardman has been practicing in the field of supportive services for over 27 years, specializing in working with adults who are homeless with disabilities, veteran and non-veteran in support- ed housing, and working with homeless veterans. Prior to joining VDS, Boardman held positions as the Program Coordinator for the Arizona Homeless Veterans Initiative and the Senior Advisor in the Arizona Department of Veterans’ Services. She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service.

Nicole Branca is the Assistant Commissioner and Senior Advisor for Housing & Support Services at the NYC Department of Veterans’ Services (DVS). She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.

Brad Bridwell, Director of Community Development, Cloudbreak Communities

Brad Bridwell is currently the Director of Community Development for Cloudbreak Communities, a special needs housing developer for homeless veterans that has developed and integrated employment and veteran and non-veteran in support- ed housing, and working with homeless veterans. Prior to joining VDS, Boardman held positions as the Program Coordinator for the Arizona Homeless Veterans Initiative and the Senior Advisor in the Arizona Department of Veterans’ Services. She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.

Nicole Branca is the Assistant Commissioner and Senior Advisor for Housing & Support Services at the NYC Department of Veterans’ Services (DVS). She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.

Nicole Branca is the Assistant Commissioner and Senior Advisor for Housing & Support Services at the NYC Department of Veterans’ Services (DVS). She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.

Nicole Branca is the Assistant Commissioner and Senior Advisor for Housing & Support Services at the NYC Department of Veterans’ Services (DVS). She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.

Nicole Branca is the Assistant Commissioner and Senior Advisor for Housing & Support Services at the NYC Department of Veterans’ Services (DVS). She has over 15 years of experience in homeless and low-income housing policy work, most recently as the Senior Advisor to the Director of the Army Community Service. Prior to joining DVS last year, Branca was Deputy Executive Director at the Supportive Housing Network of New York, where she led policy, advocacy and research initiatives to support and expand supportive housing throughout New York State. While at the Network, Branca also co-chaired the NYC Continuum of Care, overseeing $100 million in federal homeless housing funding and leading the CoC in a number of strategic initiatives to meet federal priorities and increase homeless housing funding for NYC. This included receiving over $20 million from the federal government for new permanent supportive housing units, launching the City’s first official homeless youth count, developing and funding a pilot rapid rehousing program, and the creation of the CoC Veterans Task Force and the Coordinated Assessment steering committee.
sibility for all program and service areas. Having over 20 years of social service experience, he represents New Directions for Veteran Family's SSVF Program Coordinator for UMOM New Day Centers. In this role, he provides oversight to the SSVF team and implements the SSVF program for the agency including Rapid Rehousing and Homelessness prevention for veteran families. UMOM’s SSVF program specializes in serving high barrier veteran households and has served as a mentor agency for SSVF for the past four years. Additionally, Cruz serves on the 25 Cities leadership team in Phoenix which focuses on ending veteran homelessness. Cruz most recently began working with the Arizona Department of Veteran’s Services to provide strategic planning for the Women’s Workforce and Education Initiative, a housing focus. Prior to joining UMOM New Day Center, Cruz’s portfolio includes program design and implementation, case management and life skills group facilitation for homeless women and families. He serves on the continuum of care between all of her duties is the drive to end family homelessness. Cruz earned a Bachelor of Science Degree in Human Development from Temple University.

Jonathan Chi, Director of Housing Placements and Employment Services, PATH

Jonathan Chi joined the PATH (People Assisting the Homeless) Family of Agencies, in Los Angeles, California, in April 2013. He currently serves as the Director of Homeless Services and Employment Services. In this role, Chi provides program oversight and leadership for two supportive service programs that assist individuals and families with obtaining permanent housing and gainful employment. Chi has been working with those experiencing homelessness for seven years and his background includes working at the largest homeless shelter in Utah, The Road Home, where he provided housing interventions for chronically homeless individuals. Additionally, Chi’s work experience in Salt Lake City includes providing medical and social work services at the 4th Street Clinic, Wasatch Homeless Healthcare. He holds Bachelor’s and Master’s degrees in Social Work from the University of Utah.

Jessica Cruz, SSVF Program Coordinator, UMOM New Day Centers

Jessica Cruz currently serves as the Supportive Services for Veteran Family’s (SSVF) Program Coordinator for UMOM New Day Centers. In this role, she provides oversight to the SSVF team and implements the SSVF program for the agency including Rapid Rehousing and Homelessness prevention for veteran families. UMOM’s SSVF program specializes in serving high barrier veteran households and has served as a mentor agency for SSVF for the past four years. Additionally, Cruz serves on the 25 Cities leadership team in Phoenix which focuses on ending veteran homelessness. Cruz most recently began working with the Arizona Department of Veteran’s Services to provide strategic planning for the Women’s Workforce and Education Initiative, a housing focus. Prior to joining UMOM New Day Center, Cruz’s portfolio includes program design and implementation, case management and life skills group facilitation for homeless women and families. He serves on the continuum of care between all of her duties is the drive to end family homelessness. Cruz earned a Bachelor of Science Degree in Human Development from a dual emphasis in Mental Health and Substance Abuse Treatment and Prevention, from California State University, Fullerton.

Steve Culbertson, Director of Veteran and Housing Programs, Impact Services Corporation

Steve Culbertson is Director of Veteran and Housing Programs at Impact Services Corporation. In his role, he oversees the provision of housing and supportive services to over 150 homeless veterans with a staff of 45 and coordinates development of new housing development for homeless and formerly homeless veterans. He is also the co-chair of the City of Philadelphia’s Continuum of Care’s Board of Directors which provides oversight and direction to the City of Philadelphia’s homeless programs. Most recently, Culbertson has co-facilitated the achievement of reaching “Functional Zero” for homeless veterans in Philadelphia. Culbertson has a long history in affordable housing development in Philadelphia and has been the Executive Director of the Franklinford Community Development Corporation and was the founding Executive Director of the Philadelphia Association of Community Development Corporations. Culbertson has a Master’s in City Planning Degree from the University of Pennsylvania and a Bachelor’s Degree in Religious Studies from Brown University.

Anthony Deobil, Director of Social Services, The Salvation Army

For the past two years Anthony Deobil has served as the Director of Social Services for The Salvation Army of East Valley & Flagler Counties, which declared Functional Zero for homeless veterans in 2015. He has also served in other administrative positions and held management positions in the health care industry. He served at Daytona State College as the Project SPEAK (Suicide Prevention, Education and Knowledge) Coordinator and Fresh Start for Men & COMPASS Coordinator. He has held other various ministry positions throughout the Daytona Beach area and has served in full-time ministry as a Licensed

Jen Elder is the National Policy and Partnerships Coordinator for the SSI/SSDI Outreach, Access, and Recovery (SOAR) Technical Assistance Center at Policy Research Associates, Inc. She develops policy guidance and tools for training providers on increasing access to Social Security disability benefits and works with federal partners to incorporate income stability into national policies to end homelessness. Elder specializes in serving veterans with disabling conditions and works closely with the VA’s Homeless Programs Office and HUD to provide technical assistance. Her previous experience includes coordinating street outreach and shelter services for chronically homeless individuals in Nashville, Tennessee and London, England as well as developing organizational policy and training guidelines for emergency shelter staff. Elder is a military spouse and is based at Fort Bragg.

Tami Farnum, Program Operations Manager, Community Action Agency

Tami Farnum, Community Action Agency’s (CAA) Program Operations Manager for their Housing Programs including their Supportive Services for Veteran Families (SSVF) Program. Farnum studied business administration in college and has worked in the nonprofit field for over 15 years. Farnum is the Regional Coordinator for the Southern Tier Michigan IDA program which serves 14 counties. She has been the Program Operations Manager of the SSVF Program at CAA since its inception and has expanded the program into six counties. Farnum is on the leadership committee for the Region 9 Veteran Community Action Team and is a co-chair for the Quality of Life – VCAT Committee. She is a certified housing counselor and an accredited credit counselor. Farnum has assisted communities develop and implement their Homeowner-ship Programs in Georgia. Her executive experience encompasses all aspects of defense resource and logistics management, driving process efficiencies and optimizing information systems. Prior to joining DOL she was the ranking civilian at Army Materiel Command and after leaving DoD she worked for The Cohen Group, a Washington, D.C. consulting company. A graduate of the United States Military Academy, she earned a Master’s of Business Administration from Duke University. Her husband is also a retired Army officer and their youngest daughter is a sophomore at the U.S. Coast Guard Academy.

Emily Gargiulo, Performance Analyst, Department of Housing and Urban Development

Emily Gargiulo is a Performance Analyst in HUD’s Office of Strategic Planning & Management, focused on the “Housing as a Platform to Improve Quality of Life” portfolio. In this role, she develops metrics and strategies across HUD’s programs, in partnership with federal and private partners, to measure and drive the agency’s impact on ending homelessness, promoting health, and creating economic opportunity for residents. Gargiulo was part of the federal groups that developed the veteran criteria and benchmarks released in October 2015 and has since served on the review team of community submissions. Gargiulo has a Master’s in Health Policy from Johns Hopkins Bloomberg School of Public Health and Bachelor’s in Political Science and Pharmacology & Toxicology from SUNY Buffalo.

Teresa Gerton, Deputy Assistant Secretary, Department of Labor

Teresa W. Gerton is the Deputy Assistant Secretary, Policy for the Veterans’ Employment and Training at the U.S. Department of Labor. She has 28 years of service as both an active duty Army officer and a senior civilian leader at the Pentagon. Her 20 years of military service included a variety of staff and leadership positions, including executive officer for the Army’s largest battalion, professor of economics at the United States Military Academy, and company commander of a 300-person direct support maintenance company in Germany. Her executive experience encompasses all aspects of defense resource and logistics management, driving process efficiencies and optimizing information systems. Prior to joining DOL she was the ranking civilian at Army Materiel Command and after leaving DoD she worked for The Cohen Group, a Washington, D.C. consulting company. A graduate of the United States Military Academy, she earned a Master’s of Business Administration from Duke University. Her husband is also a retired Army officer and their youngest daughter is a sophomore at the U.S. Coast Guard Academy.

Brittany Golden, Rapid Rehousing Advocate, New England Center and Home for Veterans

In her current role as the Rapid Rehousing Advocate at the New England Center and Home for Veterans, Brittany Golden oversees a caseload of 25-35 actively homeless voucher holders seeking housing and works swiftly under a time-sensitive deadline to secure permanent housing for them. She is also responsible for coordinating with partnering state and federal agencies such as Veterans Affairs and the local housing authorities for upfront costs, furniture bank referrals and other resources necessary for move-in. Golden graduated from Northeastern University in 2013 with a dual Bachelor’s degree in Criminal Justice and Human Services. She went on to start working with homeless elders at Hearth, Inc. for a year and a half as an Outreach Case Manager. In that role, Golden went into area shelters to assist homeless elders with housing search and stabilization services. She is now a member of the Board of Visitors for Hearth as well as the Department of Transitional Assistance Advisory Board.

Dr. Vanessa Greer, Advance Practice Nurse

Dr. Vanessa Greer is an expert Advanced Practice Nurse in the acute care setting. For over three decades she has trailblazed new programs, improving health care access for vulnerable populations, and most recently navigated support and improved outcomes for homeless veterans. Greer developed The Comprehensive Model of Care to improve health care system access to vulnerable individu-als and individuals suffering from illness across the continuum care. Greer completed her Bachelor’s in Nursing from Loma Linda University, Master’s in Nursing Administration and Cardiovascular Clinical Nurse Specialty and Family Nurse Practitioner post-graduate Certification from California State University Fresno, and Doctorate in Nursing Practice from Loma Linda University with a practice focus in the comprehensive care of vulnerable and suffering complex populations. True to practice, Greer believes in and demonstrates in choices, behavior and sacrifice, being consistent in your practice environment engenders trust and support from the people that you work with.

Shane Groen, Special Initiatives Director, Arizona Coalition to End Homelessness

Shane Groen is the Special Initiatives Director for the Arizona Coalition to End Homelessness. He currently manages Project H3 Vets, the Arizona Veteran’s Stand-
Down Alliance, and logistically supports multiple housing first initiatives in Maricopa County. Project H3 Vets has gained national recognition for implementing a number of innovative practices and has housed over 300 chronically homeless veterans to date. Groen is a veteran of the United States Navy and has an MBA in Management from Western International University. Prior to joining AZCEH, he worked in the semi-conductor industry managing logistics.

Eric Grumdahl, Special Advisor on Ending Veteran Homelessness, Minnesota Department of Veterans Affairs

Eric I. Grumdahl serves as Special Advisor on Ending Veteran Homelessness for the Minnesota Office to Prevent and End Homelessness and the Minnesota Department of Veterans Affairs. In this role, he leads efforts to end veteran homelessness in Minnesota and supports implementation of Minnesota’s plan to end homelessness and the Minnesota Interagency Council on Homelessness, comprised of the heads of 11 State agencies and Governor Mark Dayton’s office. He also serves as a member of VA Secretary McDonald’s Advisory Committee on Homeless Veterans. He has worked to end homelessness for the past 20 years in various leadership roles in the public and private sector. He was previously Policy Director for the U.S. Interagency Council on Homeless Housing for Dakota County, and Director of Information, Evaluation, and Regional Community Relations for Heart Connection.

Baron Hignite, National Program Manager, Interactive Government Holdings

Baron Hignite is a career senior executive who has dedicated his time and efforts to support veteran and employment issues while serving as the National Guard Bureau’s Program Manager for their National Employer Support for the Guard and Reserve contract (ESGR) from 2005 through 2015.

Hignite was selected to serve Interactive Government Holdings as the National Program Manager on July 23, 2015. He directs the contract personnel who support the ESGR Program, the Yellow Ribbon Program, and Individual and Family Programs for the 1.2 million members of each of the Reserve Components of the United States Armed Forces in each of U.S. State, Territory and the District of Columbia.

Hignite began his military career in 1989 as a military policeman. He graduated from Officer Candidate School and branched Infantry, where he served over 35 years, retiring as a Colonel with his final command assignment as Commander of the 139th Regiment (Combat Arms), Fort Bragg, NC. He completed operations in numerous military awards, including the Legion of Merit, Meritorious Service, Global War on Terrorism and Air Assault Badge. Hignite served in over 40 locations around the world to include: Moldova, Saudi Arabia, Italy, Morocco and received the Humanitarian Medal as the Mission Commander for support operations after Hurricane George in Nicaragua.

Terry Hughes, Director, National Veterans Training Institute

Terry Hughes is the Director of the National Veterans Training Institute. Prior to joining the NVTI team, he was a member of the outreach wing of Michigan State University’s School of Human Resources and Labor Relations, where he developed and delivered training for workforce development and employment. He is an Army veteran, and has a Ph.D. in Extension, Continuing and Adult Education from Cornell University and a M.S. in Adult and Continuing Education from Johns Hopkins University.

Brad Hutchison, Program Director, Veterans & Families FIRST, Volunteers of America of Greater Ohio

Brad Hutchison has been with Volunteers of America of Greater Ohio (VOAGO) for five years, and currently serves as the Program Director for Veterans & Families FIRST, a Supportive Services for Veteran Families (SSVF) program in Cleveland, Ohio. He has previously been responsible for accreditation and quality improvement throughout Ohio for VOAGO’s Veterans programs, and has been CARF surveyor for two years.

Renato Izquieta, Supervising Attorney, Legal Aid Society of Orange County

Renato Izquieta is a supervising attorney with the Legal Aid Society of Orange County (LASOC). He started his legal career in with legal aid in 1997. As a legal services attorney he provides assistance to the low-income community with family law, tenant defense, public benefits, consumer matters, IRS tax issues, and a variety of other civil legal matters. He provides direct services to the homeless and veterans through his collaboration with the Orange County’s Homeless and Veteran’s Court and the ABA. Izquieta sits as a Judge Pro Tem for the Orange County Superior Court. In 2012, Izquieta received the Humanitarian Person of the Year award presented by the Orange County Superior Court, Homeless Outreach Court. Izquieta previously served on the ABA Commission on Homeless and Poverty and with the Coordinating Committee on Veterans Services and Benefits. He now serves on the ABA Standing Committee on Legal Aid and Indigent Defense.

Aras Jizan, Senior Data & Performance Management Coordinator, Zero:2016, Community Solutions

Aras Jizan is the Senior Data & Performance Management Coordinator for the Zero: 2016 team, working to support and empower communities to end veteran and chronic homelessness. He is a staunch believer in the transformative power of data to unlock decision making and works to design, create, and implement tools and frameworks that will allow stakeholders to understand, analyze, and improve the work they’re engaged in. Prior to joining Community Solutions, Jizan gained global development projects in analyst positions with Chemonics International and Deloitte. Jizan is an alumnus of Trinity College and The University of Toronto, a proud board member of the Josh Anderson Foundation, and a mentor with Big Brothers Big Sisters of the Twin Cities.

Karen Johnson, Team Leader, Supportive Employment Center, HELP USA

As the team leader at SEC, Karen Johnson is responsible for overseeing case managers and housing andustrialists that serve 200 homeless men in her area. Johnson, an Army veteran, served from 1983 to 1986 as a unit supply specialist. Following an honorable discharge, she worked in corrections for many years. For a period of caring for her mother, Johnson reentered the workforce and continued her education, obtaining her Bachelor’s degree from University of Wisconsin of North Carolina and Master’s degree in Human Services from Liberty University. Johnson moved to Massachusetts and worked with an organization that placed people with developmental disabilities into permanent housing. Upon her arrival, the housing placement rate doubled within three years. Johnson fulfilled her desire to return to New York City and did so in 2015 and found herself in need of housing services, and she was connected to HELP USA’s VOP and SSVF programs. With assistance from both teams, Johnson found housing, and was offered the team leader position at SEC soon thereafter.

Kirk Johnson, Bridge Program Supervisor, New Directions

Kirk Johnson, Bridge Program Supervisor joined the Army in 1975 after he was kicked out of college because of a scandal involving the basketball team. While in the Army, he played basketball for the Army, but went AWOL for 42 days when he was not able to get work in the Army in his chosen field as a medic. After he left the Army was a general discharge, he played semi pro basketball in Europe from 1977 – 1990. When he came back to the United States, he started hanging out with the wrong crowd and made choices that lead him to multiple stays in prison until 2007, when he went to New Directions. From there, his life changed. He became a leader in the program by example and got his dignity back. Since 2008 he has worked at New Directions, and today plays a central role in the successful implementation of the Welcome Center Bridge Housing. He is known for putting veterans first, working well with VA staff, and for working closely with adjacent years. He fulfills his role to multiple stays in prison to build the best possible outcomes for Bridge clients.

Linda M. Kaufman, National Movement Manager, Community Solutions

Linda Kaufman is the National Movement Manager for Community Solutions’ Zero:2016. This nationwide initiative has 200 ending veteran and chronic homelessness. She continues to coach communities and as a speaker at local and national conferences. Kaufman has worked in homeless services in D.C. since the mid-1980s, most recently as Chief Operating Officer of Pathways to Housing DC.

Kaufman received a Masters of Divinity at Virginia Theological Seminary, is ordained as an Episcopal priest, and ministers at St. Stephen and the Incarnation Episcopal Church in Washington, D.C.

Alison Korte, Assistant Director of Housing Services, NVets

Alison Korte, Assistant Director of Housing Services, has three years of experience in providing supportive services to homeless households and seven years in the social work field. Currently, she oversees NVets’ Supportive Service for Veteran Families Program, which serves more than 400 veteran households per year, as well as the Wel- come Center Bridge housing program, a 35-bed GHCV program, and then a five-person mobile team that targets veterans ineligible for VA Healthcare. She has a Master of Social Work from Loyola University Chicago and is a Licensed Clinical Social Worker, State of Illinois.

John Kuhn, Department of Veterans Affairs

John Kuhn has led the development and launch of the Supported Services for Veteran Families (SSVF) program, VA’s homelessness prevention and rapid re-housing initiative. SSVF provides approximately $400 million annually in grants to community organizations assisting homeless and at-risk veteran families. In the past year SSVF helped over 157,000 veterans and their family members find or keep permanent housing. Kuhn has played a lead role in SSVF’s community planning efforts, now getting nearly every Continuum of Care across the country. These plans are designed to build local collaborations designed to rapidly and effectively engage homeless and at-risk vet- erans and their families, helping them secure permanent
housing. Prior to working with SSVF, for several years Kuhn authored the VA’s CHALENG Report, a community assessment on the needs of homeless veterans.

Earlier in his career, Kuhn led VA homeless programs in New Jersey developing innovative employment, housing, and treatment services. He received local and national recognition for this work including Mutual of America’s Community Partnership Medal and acknowledgement by the former Chairman of the House Veterans Affairs Committee who had the Flag of The United States flown over the Capitol in his honor. Kuhn has a BA from Brown University, a M.S.W. from Columbia University and a M.P.H. from Rutgers University. He has been working with the homeless for over 20 years.

Nicole LaCorte-Klein, Training Consultant, Atlas Research

Nicole LaCorte-Klein has been practicing in the field of rehabilitation for over 20 years. For Atlas Research she serves as a staff Training Consultant for the Department of Veterans Affairs Community Employment Coordination Positions as well as the Department of Labors HVRP Program. In this role she is responsible for providing mentoring and training in developing community resources—community of practice, motivational interviewing, and engagement strategies with employers as well as homeless and vocational staff within VA Medical Centers. LaCorte-Klein has also developed employment programs in organizations that provide supportive housing, vocational rehabilitation and mental health services to persons experiencing homelessness, substance abuse, living with disabilities and/or in poverty. She is well versed in Customized Employment (CE) practices and has done private consulting for agencies who have utilized CE as part of their service delivery model. She has worked with a diverse employment population and has gained experience and knowledge working in the field of addiction services, most recently with a focus on harm reduction and housing first models for homeless veterans.

Henry McAllister, Friendship Place

Henry McAllister brings many years of experience in direct services, administration, organizational transformation, and development, for organizations providing employment services. McAllister majored in psychology at the University of Baltimore, and Employment Development at VCU.

Lyons has been managing the Safe Haven Program for Veterans Services (VETS) in downtown Oakland, the Front Line Drop-in Health and Social Services unit and three Supportive Services for Veteran Families (SSVF) Programs.

Anthony Love, Director of Community Engagement, Homeless Programs, Department of Veterans Affairs

Love previously served as Deputy Director for the United States Interagency Council on Homelessness (USICH), where he was responsible for coordinating the state and local government efforts as well as facilitating alignment of VHA Operations and Research functions. Love has 20 years of experience in homelessness and poverty issues. He was Site Director for the nonprofit U.S. VETS’ Houston office. During his leadership there, US VETS Houston became the largest provider of housing and support services to homeless veterans in Texas, providing housing and services to more than 20,000 homeless veterans.

Before leaving Houston for Washington, D.C., Love served as both the President and CEO of the Coalition for the Homeless of Houston/Harris County, the principal agency for the Homeless Continuum of Care for a county of almost four million people. Under Love’s leadership, the community developed and unveiled its first Strategic Plan to End Homelessness, coordinated one of the largest one day outreach and rapid rehousing initiatives in the state of Texas and increased its annual HUD homeless allocation from $14 million to $20 million.

Love earned a Master’s of Arts Degree in Public Administration from the University of Missouri Kansas City.

Shurhonda Love, Assistant National Legislative Director, Disabled American Veterans

Shurhonda Love, a service-connected disabled veteran, was appointed Assistant National Legislative Director of the nearly 1.3 million-member DAV on Aug. 12, 2015. From the DAV National Service and Legislative Headquarters located in Washington, D.C., Love works to support and advance federal legislative goals and policies of the DAV-assist disabled veterans and their families, and to guard current benefits and services for veterans from legislative erosion. A native of Dallas, Texas, Love enlisted in the Texas Army National Guard in 1990. She joined the Reserve selection after her initial tour in Iraq, and in November 1992 was discharged as a result of service-connected disabilities in December 2002. Love joined DAV’s professional staff as a national service officer trainee in 2008 at the Montgomery, Alabama, National Service Office. In 2011, she was promoted to assistant supervisor of the National Service Office in Salt Lake City, Utah. The following year in October, she was appointed supervisor of the New Orleans, Louisiana, National Service Office, where she served until her appointment to the national legislative staff.

Sarah Lyons, Program Manager, New England Center and Home for Veterans

Sarah Lyons has been working at the New England Center and Home for Veterans since September of 2013, in the Safe Haven Program. Lyons graduated with a Master’s Degree in Rehabilitation Counseling from Assumption College and is a Certified Rehabilitation Counselor. Lyons has been managing the Safe Haven Program for two years. Prior to this Lyons was working at the Addiction Treatment Center of New England. Over the past several years she has gained experience and knowledge working in the field of addiction services, most recently with a focus on harm reduction and housing first models for homeless veterans.

Henry McAllister, Friendship Place

Henry McAllister brings many years of experience in direct services, administration, organizational transformation, and development, for organizations providing employment services. McAllister majored in psychology at the University of Baltimore, and Employment Development at VCU.

Love previously served as Deputy Director for the United States Interagency Council on Homelessness (USICH), where he was responsible for coordinating the state and local government efforts as well as facilitating alignment of VHA Operations and Research functions. Love has 20 years of experience in homelessness and poverty issues. He was Site Director for the nonprofit U.S. VETS’ Houston office. During his leadership there, US VETS Houston became the largest provider of housing and support services to homeless veterans in Texas, providing housing and services to more than 20,000 homeless veterans.

Before leaving Houston for Washington, D.C., Love served as both the President and CEO of the Coalition for the Homeless of Houston/Harris County, the principal agency for the Homeless Continuum of Care for a county of almost four million people. Under Love’s leadership, the community developed and unveiled its first Strategic Plan to End Homelessness, coordinated one of the largest one day outreach and rapid rehousing initiatives in the state of Texas and increased its annual HUD homeless allocation from $14 million to $20 million.

Love earned a Master’s of Arts Degree in Public Administration from the University of Missouri Kansas City.

Shurhonda Love, Assistant National Legislative Director, Disabled American Veterans

Shurhonda Love, a service-connected disabled veteran, was appointed Assistant National Legislative Director of the nearly 1.3 million-member DAV on Aug. 12, 2015. From the DAV National Service and Legislative Headquarters located in Washington, D.C., Love works to support and advance federal legislative goals and policies of the DAV-assist disabled veterans and their families, and to guard current benefits and services for veterans from legislative erosion. A native of Dallas, Texas, Love enlisted in the Texas Army National Guard in 1990. She joined the Reserve selection after her initial tour in Iraq, and in November 1992 was discharged as a result of service-connected disabilities in December 2002. Love joined DAV’s professional staff as a national service officer trainee in 2008 at the Montgomery, Alabama, National Service Office. In 2011, she was promoted to assistant supervisor of the National Service Office in Salt Lake City, Utah. The following year in October, she was appointed supervisor of the New Orleans, Louisiana, National Service Office, where she served until her appointment to the national legislative staff.

Sarah Lyons, Program Manager, New England Center and Home for Veterans

Sarah Lyons has been working at the New England Center and Home for Veterans since September of 2013, in the Safe Haven Program. Lyons graduated with a Master’s Degree in Rehabilitation Counseling from Assumption College and is a Certified Rehabilitation Counselor. Lyons has been managing the Safe Haven Program for two years. Prior to this Lyons was working at the Addiction Treatment Center of New England. Over the past several years she has gained experience and knowledge working in the field of addiction services, most recently with a focus on harm reduction and housing first models for homeless veterans.

Henry McAllister, Friendship Place

Henry McAllister brings many years of experience in direct services, administration, organizational transformation, and development, for organizations providing employment services. McAllister majored in psychology at the University of Baltimore, and Employment Development at VCU.

Love previously served as Deputy Director for the United States Interagency Council on Homelessness (USICH), where he was responsible for coordinating the state and local government efforts as well as facilitating alignment of VHA Operations and Research functions. Love has 20 years of experience in homelessness and poverty issues. He was Site Director for the nonprofit U.S. VETS’ Houston office. During his leadership there, US VETS Houston became the largest provider of housing and support services to homeless veterans in Texas, providing housing and services to more than 20,000 homeless veterans.

Before leaving Houston for Washington, D.C., Love served as both the President and CEO of the Coalition for the Homeless of Houston/Harris County, the principal agency for the Homeless Continuum of Care for a county of almost four million people. Under Love’s leadership, the community developed and unveiled its first Strategic Plan to End Homelessness, coordinated one of the largest one day outreach and rapid rehousing initiatives in the state of Texas and increased its annual HUD homeless allocation from $14 million to $20 million.

Love earned a Master’s of Arts Degree in Public Administration from the University of Missouri Kansas City.

Shurhonda Love, Assistant National Legislative Director, Disabled American Veterans

Shurhonda Love, a service-connected disabled veteran, was appointed Assistant National Legislative Director of the nearly 1.3 million-member DAV on Aug. 12, 2015. From the DAV National Service and Legislative Headquarters located in Washington, D.C., Love works to support and advance federal legislative goals and policies of the DAV-assist disabled veterans and their families, and to guard current benefits and services for veterans from legislative erosion. A native of Dallas, Texas, Love enlisted in the Texas Army National Guard in 1990. She joined the Reserve selection after her initial tour in Iraq, and in November 1992 was discharged as a result of service-connected disabilities in December 2002. Love joined DAV’s professional staff as a national service officer trainee in 2008 at the Montgomery, Alabama, National Service Office. In 2011, she was promoted to assistant supervisor of the National Service Office in Salt Lake City, Utah. The following year in October, she was appointed supervisor of the New Orleans, Louisiana, National Service Office, where she served until her appointment to the national legislative staff.
Adam McManamy, Veteran Employment Services Specialist, TSA Haven
Adam McManamy is currently serving veteran transition services in the Greater Los Angeles Area. He has been a key part of the Veteran Employment Services Program for TSA Haven located in West Los Angeles at one of the largest VA campuses in the country. The program has received HVRP funding since 2009 and has been a form of Distinction recipient from the Call of Duty Endowment since 2013. As a key part of a routinely successful strategic veteran services program and a high number of veteran success stories to his name, McManamy has shown an expertise in identifying, communicating, and resolving obstacles some of our veterans face when reintegrating back home. McManamy holds a Master’s degree in Guidance and Counseling from Loyola Marymount University and a Bachelor’s degree from University of North Carolina at Wilmington in Communication Studies as well as Theatre.

Jessica Meyerson, Senior Director of Research and Outcomes, Volunteers of America
Jessica Meyerson serves as Senior Director of Research and Outcomes at Volunteers of America’s National Office in Alexandria, Virginia. In this role, she is responsible for overseeing the day-to-day operations of the VOA’s national outcomes project (a multiyear, cross-affiliate initiative to measure the nationwide impact of VOA’s programs and services). She also helps to set the organization’s national research and evaluation agenda, fund VOA’s research-related partnerships, and directs a variety of collaborative, interagency research projects.

Prior to joining Volunteers of America in early 2013, Meyerson spent five years serving as a senior Research Scientist at the University of Chicago. She holds a Master’s degree in Sociology and M.S.W. from the University of Illinois at Urbana-Champaign.

Kevin D. Morton, Health Care for Homeless Veterans Program Coordinator, Washington D.C. VA Medical Center
Kevin D. Morton currently serves as the Health Care for Homeless Veterans Program (HCHV) Coordinator at the Washington, D.C. VA Medical Center. He began his career working by joining the Marine Corps in 1981. Upon returning home, he completed his Bachelor of Science degree in Health Care Administration. He worked as a marching band instructor and coordinator who spends his time with rapid rehousing and homelessness prevention, ensuring that best practices are incorporated at all levels of the Veterans Homelessness SVF program, coordinating the Friendship Place staff training program, and collaborating with regional SVF, GPD, and other service providers working with veterans experiencing homelessness.

Dr. Tom O’Toole, MD, Director, National Center on Homelessness Among Veterans
Dr. Tom O’Toole, MD, is the Director of the National Center on Homelessness Among Veterans and National Director of the Homeless Veterans Patient Aligned Care Team (H-PACT) Program for the U.S. Department of Veterans Affairs. He is a general internist based at the Providence VA Medical Center in Providence, Rhode Island. O’Toole graduated from the University of California, Berkeley, went to medical school at University of California, Davis and was a captain in the medical school faculty at the University of Pennsylvania, Washington, D.C. VA Medical Center. O’Toole completed his residency at the Providence VA Medical Center in Providence, Rhode Island. O’Toole completed his residency at the Providence VA Medical Center in Providence, Rhode Island.

Kevin D. Morton has over 15 years of leadership experience working with local to national nonprofit organizations, and recently completed a 120-day detail as a regional coordinator with the Supportive Living for Veterans Family program office. A native of Danville, Illinois and the spouse of an OIF Combat veteran, she has also served as an AmeriCorps member and as an advocate and human rights fellow with the United Nations.

Dr. Ann Elizabeth Montgomery, Investigator, National Center on Homelessness Among Veterans
Since its inception in 2009, Ann Elizabeth Montgomery has worked with the National Center on Homelessness Among Veterans (NCHAV) to develop and implement a research agenda that emphasizes homelessness prevention, intervention, and evidence-based practices in serving vulnerable populations (including veterans, individuals struggling with incarceration and addiction, and older adults.). While working at Wilder, Meyerson also helped to found Minne- sota’s Statewide Collaborative to Support Families Affected by Incarceration; served as Chairperson of the Minnesota DHS Alcohol and Drug Abuse Division’s Workgroup on Homelessness; and contributed to the development of numerous guidelines and grants for housing projects, including the Department of Veterans Affairs.

Kevin D. Morton has served 10 years as a GPD, D.C. C.P.O. A.D. who spent his time with rapid rehousing and homelessness prevention, ensuring that best practices are incorporated at all levels of the Veterans Homelessness SVF program, coordinating the Friendship Place staff training program, and collaborating with regional SVF, GPD, and other service providers working with veterans experiencing homelessness.

Dr. Tom O’Toole, MD, Director, National Center on Homelessness Among Veterans
Dr. Tom O’Toole, MD, is the Director of the National Center on Homelessness Among Veterans and National Director of the Homeless Veterans Patient Aligned Care Team (H-PACT) Program for the U.S. Department of Veterans Affairs. He is a general internist based at the Providence VA Medical Center in Providence, Rhode Island. O’Toole graduated from the University of California, Berkeley, went to medical school at University of California, Davis and was a captain in the medical school faculty at the University of Pennsylvania, Washington, D.C. VA Medical Center. O’Toole completed his residency at the Providence VA Medical Center in Providence, Rhode Island.

Kevin D. Morton has over 15 years of leadership experience working with local to national nonprofit organizations, and recently completed a 120-day detail as a regional coordinator with the Supportive Living for Veterans Family program office. A native of Danville, Illinois and the spouse of an OIF Combat veteran, she has also served as an AmeriCorps member and as an advocate and human rights fellow with the United Nations.

Dr. Ann Elizabeth Montgomery, Investigator, National Center on Homelessness Among Veterans
Since its inception in 2009, Ann Elizabeth Montgomery has worked with the National Center on Homelessness Among Veterans (NCHAV) to develop and implement a research agenda that emphasizes homelessness prevention, intervention, and evidence-based practices in serving vulnerable populations (including veterans, individuals struggling with incarceration and addiction, and older adults.). While working at Wilder, Meyerson also helped to found Minne- sota’s Statewide Collaborative to Support Families Affected by Incarceration; served as Chairperson of the Minnesota DHS Alcohol and Drug Abuse Division’s Workgroup on Homelessness; and contributed to the development of numerous guidelines and grants for housing projects, including the Department of Veterans Affairs.

Kevin D. Morton has served 10 years as a GPD, D.C. C.P.O. A.D. who spent his time with rapid rehousing and homelessness prevention, ensuring that best practices are incorporated at all levels of the Veterans Homelessness SVF program, coordinating the Friendship Place staff training program, and collaborating with regional SVF, GPD, and other service providers working with veterans experiencing homelessness.

Dr. Tom O’Toole, MD, Director, National Center on Homelessness Among Veterans
Dr. Tom O’Toole, MD, is the Director of the National Center on Homelessness Among Veterans and National Director of the Homeless Veterans Patient Aligned Care Team (H-PACT) Program for the U.S. Department of Veterans Affairs. He is a general internist based at the Providence VA Medical Center in Providence, Rhode Island. O’Toole graduated from the University of California, Berkeley, went to medical school at University of California, Davis and was a captain in the medical school faculty at the University of Pennsylvania, Washington, D.C. VA Medical Center. O’Toole completed his residency at the Providence VA Medical Center in Providence, Rhode Island.

Kevin D. Morton has served 10 years as a GPD, D.C. C.P.O. A.D. who spent his time with rapid rehousing and homelessness prevention, ensuring that best practices are incorporated at all levels of the Veterans Homelessness SVF program, coordinating the Friendship Place staff training program, and collaborating with regional SVF, GPD, and other service providers working with veterans experiencing homelessness.
proaches designed to most effectively meet the needs of our nation’s veterans who are homeless or at risk of becoming homeless.

Milo Peinemann, Senior Director of Housing and Public Policy, NDVets

Milo Peinemann, Senior Director of Housing and Public Policy, oversees all activities related to the operations, financial and capital planning for the Housing First programs at NDVets: permanent supportive housing, rapid re-housing, and bridge housing. He works to assure that as NDVets grows, its services programming is strong and financially sustainable, and that all services are implemented using either evidence-based or innovative practices. His background includes more than 10 years of experience covering all aspects of low-income housing tax-credits (LIHTC) and other investments, asset management of permanent supportive housing including the leasing and operations of Veterans supportive housing, and real estate project management. He has a Master of Planning from the University of Southern California.

David A. Pennington, Operations Manager, Veterans Integration Program, Longview Housing Authority

David Pennington is the Operations Manager of the Veterans Integration Program of Longview Housing Authority which covers four rural counties in southwest Washington State. His experience covers 20-plus years of service to veterans. Pennington is a Marine Corps veteran who served as a Rifleman during Operation Desert Storm and Operation Iraqi Freedom.

Pennington has been working for the Veteran Integration Program since 2011. He started as a case manager for the Health Care for Homeless Veterans Emergency Transitional Housing Program (HCV/ETH) and Grant and Per Diem Programs. He has since been promoted to VIP Program Operations Manager for the Veterans Integration Program which covers the Supportive Services for Veteran Families, Grant and Per Diem Programs, Transition in Place, and Emergency Transitional Housing Programs.

Darren Phelps, Vice President of Outreach, Student Veterans of America

Darren Phelps joined the professional staff of Student Veterans of America in December of 2013. He currently serves in a dual role as Vice President of Outreach, leading the organization’s constituency engagement efforts as well as leading the organization’s information technology strategy.

Phelps enlisted in the Marine Corps in March 2003. Attacked to what was then H&S Co. 8th Tank Battalion, he deployed to Djibouti, Africa, in support of Operation Enduring Freedom. Phelps holds a Bachelor of Arts degree from the University at Buffalo where he majored in Political Science and Psychology, and minored in Philosophy. He holds a Master of Professional Studies degree in Political Management from George Washington University.

Phelps has a diverse background having managed the operations of small and large businesses, in the retail, construction, and food service industries. He relocated to Washington, D.C. in January of 2012 and has held a variety of roles since, working in the nonprofit space, on political campaigns, and on Capitol Hill. Prior to joining Student Veterans of America, he pursued his graduate studies and while doing so co-founded the Center for Second Service at George Washington University, the first academic center in the nation designed to train veterans to embark upon careers in public service.

Megan Podowski, MPH, SSVF Program Manager, Caritas of Austin

Megan Podowski is the Program Manager for the Supportive Services for Veteran Families (SSVF) Program at Caritas of Austin in Austin, Texas. In this role with SSVF, she oversees the administration of the SSVF grant which includes landlord outreach, housing location, intensive case management, and housing stabilization services targeted to the most vulnerable veterans in Austin and its surrounding counties. Prior to her current position, Pu- dowski worked in housing services for those experiencing chronic homelessness and gained rich experience within different programs and funding sources. Pudowski is also an active member of the Austin Homeless Veterans Initiative and she and her direct services team are avidly working to end veteran homelessness in Austin. She holds a B.S.W. from St. Edwards University and a Master of Public Health with a focus on health promotion and behavioral sciences from the University of Texas – Health Science Center at Houston.

Mary Ann Profeta, Vice President, The Career Success Institute, Working Wardrobes

Mary Ann Profeta serves as the Vice President of The Career Success Institute and the VetNet Program at Working Wardrobes, an independent nonprofit organization that empowers men, women, veterans, and young adults to re-enter the workforce and achieve success.

Profeta oversees all career development, training, and special programming for clients, including veterans and their families. Services and targeted grant programs include case management for job search and life skills workshops, resume development and critique, job applications, and job placement assistance with employers; the Career Success Workshop Series; the Financial Literacy Workshop Series; the Customer Service Training Program; the Workplace Excellence soft skills program; and job training and development programs for clients, volunteer coaches, and staff. In order to facilitate these services, Profeta manages a team of 10 staff members and also recruits and trains a team of professional HR/CD coaches who eagerly volunteer their time. These vital, life-changing services are made available to thousands of clients each year.

Darren J. Pruslow, Esq., Staff Attorney, Connecticut Center

Darren Pruslow works as a staff attorney for Connecticent Center (CVCL). CVCL exists to help veterans recovering from homelessness and mental illness overcome legal barriers to housing, healthcare and income. CVCL was the first medical-legal partnership in the country co-located and staffed daily within the VA CT Errera Community Care Center. Pruslow’s focus on serving the less fortunate predates his position at CVCL by several decades. Prior to this position, he ran a “law bono” practice representing the working poor. Prior to his legal career, Pruslow worked as a social studies teacher in high-needs district in New York.

In addition to his work at CVCL, Pruslow teaches veterans law experiential classes at University of New Haven and Quinnipiac University School of Law. He is also president of the Connecticut Mediation Association. Pruslow graduated from Quinnipiac University School of Law, has a Master’s in Education from Hofstra University, and a Bachelor of Science degree in sociology from the College of the Holy Cross.

Michael Salois, Vice President of Program Operations, Volunteers of America of Greater Ohio

Michael Salois is the Vice President of Program Operations for Veterans Programs at Volunteers of America of Greater Ohio. Salois has been with VOAGO since 2003, starting as the Program Director for the Cleveland Veteran Resource Center, which houses a 54-bed Grant and Per Diem Program, DOL Homeless Veterans Reintegration Program (HVRP), and VA Special Needs Program serving chronically mentally ill veterans. In his current role, Salois has managed the expansion of VOAG’s veteran programs and is now responsible for all of VOAGO’s veteran programs which includes eight program sites across Ohio. These programs include 190 Grant and Per Diem beds, 13 Healthcare for Homeless Veterans beds, two VA Special Needs grants, three HVRP grants, a Homeless Female Veterans and Veterans with Families (HF/VFW) grant, three VA Supportive Services for Veteran Families (SSVF) grant and a 122-bed domiciliary opened in partnership with the VA.

Nathaniel Saltz, Interim Executive Director, Minnesota Assistance Council for Veterans

Nathaniel Saltz has been serving veterans experiencing homelessness as a MACV staff member since 2003. He has served as a direct services Case Manager, Housing Program Coordinator, Program Director, and currently...
as the Interim Executive Director. His duties within the organization have included operating and case managing veterans into a VA Group Home in addition to overseeing the Homeless Veterans’ Housing program, coordinating 10 annual Minnesota Stand Down events, and statewide rollout and oversight of grant programs. Saltz has also been active with MAXC in the community on behalf of veterans. He is currently serving on multiple Homeless Continuum of Care committees and homeless concerns groups. He currently heads an organization with 30 full time staff serving veterans in all 87 Minnesota Counties.

Michael V. Sanders, Founder and CEO, Interactive Government Holdings (IGH)

While serving his country in the U.S. Marine Corps, Michael Sanders consistently witnessed mentors, friends and peers experience disappointment and lack of support when trying to transition into a civilian career. After his enlistment, Sanders identified the issues contributing to veteran unemployment and made a commitment to continue serving the military community through finding a solution to help facilitate the transition from active duty service to successful civilian careers. In 2004, Sanders moved to Washington D.C., where he spent the next few years experiencing the same challenges expressed by his peers. By 2006, Sanders decided it was time to accomplish the commitment he made to veterans in the years prior and founded Interactive Government Holdings (IGH).

In 2015, Sanders’ vision became reality when IGH was awarded the Department of Defense (DOD) Family Em- ployee Programs and Policies (FEPP) contract. FEPP is a combination of government programs geared towards Veteran Employment, Reintegration and Family Readi- ness. The FEPP award has enabled IGH to serve veterans in different capacities for Family & Community Services, Inc., a private nonprofit organization in Northeast Ohio. Sanders began his career as a part-time housing monitor at one of Family & Community Services’ homeless shelters. In less than a year he was promoted to a full-time position admin- istering grants to individuals who were being evicted, had utility disconnects, or assisting homeless individuals and families in obtaining affordable housing. In 2005, Slater was approached by the Executive Director to assist in the development of new programming that would enable Family & Community Services to provide assistance to homeless veterans. This program was realized as a 90- day eight bed emergency shelter called Freedom House. Under Slater’s leadership, the agency’s Family and Homeless Veteran programming has grown from one 8 bed 90 day emergency shelter for homeless veterans to over 100 beds of emergency, transitional, permanent supportive housing, and a comprehensive case management program for homeless veterans. The agency now serves over 500 veterans a year and programming for veterans has grown from one county in Northeast Ohio to eight. Slater has increased the agency’s budget for homeless veterans from under $100,000 to over $3 million.

Stacy A. Smith, Adult Mental Health Team Lead, NC Department of Mental Health

Stacy Smith is the Adult Mental Health Team Lead in the Community Mental Health Section of NC Department of Mental Health. Smith has worked with attorneys and non-lawyers across the state of North Carolina to prevent and remove legal barriers to stability for veterans experiencing homelessness. In 2013, Smith was a graduate of the University of Minnesota Law School and recipient of the Excellence in Public Service Award, given to one member of the graduating class annually. After graduation, she served two years as an Equal Justice Works/AmeriCorps Fellow with the Minnesota Justice Foundation (MJF) before joining the staff of MJF full-time as a staff attorney and ultimately program director. She is a member of the ABA Commission on Homelessness and Poverty in addition to serving on several state and local bar association committees.

Sean Terry, Operations Manager, New England Center and Home for Veterans

Sean Terry is the Operations Manager of Housing and Stabilization Services at the New England Center and Home for Veterans in Boston. Terry has been recognized for using best practices in the fight against chronic homelessness. In the past couple of years, he has created this unique position for a combination of government programs geared towards supporting homeless veterans living in the Washington, D.C. area through a combination of legal support and assistance navigating the bureaucracy involved in applying for benefits. Terry is a multimedia communications organizer who oversees the VHA’s program in the D.C. area. The Veterans First program is a CARF-accredited VA grantee that is a mentor organization to new SSVF grantees and has been recognized for using best practices in the fight to end veteran homelessness.

Douglas Tetrault, Associate, Technical Assistance Collaborative

Douglas Tetrault is an Associate at TAC where he is responsible for managing a multi-year federal grant with the Department of Veterans Affairs (VA) for its Supportive Services for Veterans Families (SSVF) Technical Assistance (TA) program. In this role, Tetrault manages the planning and implementation of Technical TA services, provides direct training and TA to grantees, and contributes to the production of program guidance and tools. Tetrault also supports the management and direct TA efforts for Vets@Home, a HUD Technical Assistance program providing communities eff- ortentially end homelessness among veterans. In addition to efforts related to veterans, Tetrault provides technical assistance, develops services, and trains grantees on the Homeless Programs and developing ongoing collaborations with a variety of community partners. Tetrault has worked to end homelessness for the past 12 years. Prior to joining the HUD-VASH team, he spent eight years serving as the Director of Transitional Housing and Homelessness Prevention for a HUD funded program in Orange County, California.

Douglas Tetrault is the Operations Manager of Housing and Stabilization Services at the New England Center and Home for Veterans. Terry has been recognized for using best practices in the fight against chronic homelessness. In the past couple of years, he has created this unique position for a combination of government programs geared towards supporting homeless veterans living in the Washington, D.C. area through a combination of legal support and assistance navigating the bureaucracy involved in applying for benefits. Terry is a multimedia communications organizer who oversees the VHA’s program in the D.C. area. The Veterans First program is a CARF-accredited VA grantee that is a mentor organization to new SSVF grantees and has been recognized for using best practices in the fight to end veteran homelessness.

Douglas Tetrault is an Associate at TAC where he is responsible for managing a multi-year federal grant with the Department of Veterans Affairs (VA) for its Supportive Services for Veterans Families (SSVF) Technical Assistance (TA) program. In this role, Tetrault manages the planning and implementation of Technical TA services, provides direct training and TA to grantees, and contributes to the production of program guidance and tools. Tetrault also supports the management and direct TA efforts for Vets@Home, a HUD Technical Assistance program providing communities eff- ortentially end homelessness among veterans. In addition to efforts related to veterans, Tetrault provides technical assistance, develops services, and trains grantees on the Homeless Programs and developing ongoing collaborations with a variety of community partners. Tetrault has worked to end homelessness for the past 12 years. Prior to joining the HUD-VASH team, he spent eight years serving as the Director of Transitional Housing and Homelessness Prevention for a HUD funded program in Orange County, California.
assistance related to homelessness and housing more broadly. Tetrauld staffs HUD’s CoC AAQ and is a Regional TA Coordinator for the Contact Center for Local CoC’s in Michigan and Illinois. He also provides community level support for private and state efforts. Tetrauld has over seven years of experience working in the nonprofit sector with a primary focus on issues related to homelessness, permanent supportive housing, rapid re-housing, homelessness prevention and healthcare.

Marcy Thompson, Senior Advisor, Office of the Deputy Assistant Secretary for Special Needs, Department of Housing and Urban Development

Marcy Thompson is the Senior Advisor to the Deputy Assistant Secretary for Special Needs at the Department of Housing and Urban Development. In this role, Thompson provides input on major policy areas that affect the Office of Special Needs Assistance Programs and the Office of HIV/AIDS Housing, coordinates efforts related to meeting the goals of Opening Doors, and is the lead on various policy areas, including homelessness. Thompson also works closely with various technical assistance initiatives such as Zero. 2016. She has been with HUD since 2006. Thompson received her Master’s in Social Work from the University of Maryland, Baltimore in 2005.

Michael Tomlinson, HMIS Administrator, Erie County

Michael Tomlinson has been an HMIS Administrator for Erie County, Pennsylvania for the past three years. During this time, he has helped expand HMIS coverage to include non-HUD agencies and importantly, the VA HOMES assessment. In 2010, he helped create a HMIS Committee and Gaps and Information committee guiding the implementation of coordinated assessment and entry for Erie County. Before HMIS, Tomlinson worked as a research assistant for Keynesone Research Corporation assisting in several local and regional program evaluations focusing on homeless projects and education. He is a graduate of Edinboro University with a B.A. in Psychology and a focus on the psychology of creativity, and a member of the Psychology of Creativity Research Group conducting original research on the subject.

Debra Truchon, Supportive Services Program Coordinator, U.S. VETS – Washington D.C.

Debra Truchon has been in the social service field for 13 years, 7 of those years with U.S. VETS. She completed two terms as an AmeriCorps member with U.S.VETS – Las Vegas and was hired as a case manager serving in the VIP transitional program, chronically homeless program and the Homeless Program assists. During her time in Las Vegas, she graduated with a Bachelor’s degree in Social Work.

Truchon worked with a health care for the homeless program in Louisville and learned and applied evidence base practices like Housing First & Employment and Harm Reduction to assist individual’s transitioning into homes. Truchon earned her Master’s degree in Social Work while in Louisville and rejoined U.S.VETS in 2013 as the SSVF Program Assistant. She is now the SSVF Program Coordinator, where she oversees the second largest SSVF Program. She has focused the program on Housing First, client centered, and emergency response focused. Truchon serves on the Veteran NOW and GPD Sustainability Committees assisting in planning and implementing strategies to end veteran homelessness.

Darryl J. Vincent, MSW, CSAC, Chief Operating Officer, U.S. VETS – Hawaii

Darryl J. Vincent has been with U.S.VETS, for 13 years. As the Chief Operating Officer, he is directly responsible for the supervision of Executive Directors at all 11 sites, along with national administration of the overall operations of U.S.VETS.

As a veteran of the Marine Corps, Vincent has a sincere compassion for the veteran community. He operates from the service model of “any veteran who sleeps on the same streets he/she was once asked to defend is a dishonor to all of us and it is our job at U.S.VETS to work ourselves out of a job.” After his military service, Vincent went on to receive his Bachelor’s Degree in Human Services, is a Certified Substance Abuse Counselor, and holds a Master’s Degree in Social Work from the University of Hawai’i for his graduate work.

During Vincent’s leadership in Hawaii he was recognized as one of the “10 people who made a difference in Hawaii” in the year 2007. In 2008, he was awarded the “Unsung Hero” award by NCHV. He also served as the Chairperson for the entitled veterans 2010-2013 providing testimony at the state and federal levels to advocate for services for veterans and all homeless population in Hawaii. In 2012, Vincent was one of three honorees at Helping Hands Hāwai’i annual celebration for his 19 years of work in the social service field. Vincent has been awarded Weinberg AFT for Excellence Award in 2013 and 2015 for Outstanding Achievement in Nonprofit Management.

Mark Walker, Deputy Director, National Veterans Employment & Education Division, The American Legion

Mark Walker was appointed to the position of Deputy Director of the National Veterans Employment & Education Division at The American Legion in April 2009. Before this promotion, he served as Assistant Director of Veterans Employment & Education Division and National Appeals Representative for The American Legion before the Board of Veterans’ Appeals. Walker served in the United States Air Force for five years (1989 – 1994).

As Deputy Director, he maintains a close working relationship with appropriate Congressional committees and subcommittees and prepares, delivers and defends Congressional testimony on subjects germane to the mandates of the National Veterans Employment & Education Commission. Additionally, Walker serves as spokesperson for the National Veterans Employment & Education Commission’s homeless veterans initiatives, which includes aspects of healthcare, counseling, housing, education, training and employment related to issues of concern to the public and private sector constituencies, Congress and the media.

Walker is a member of the George Washington Post #1 of the Department of the District of Columbia; the oldest and most historic Post in The American Legion System.

Michael Wehrer, Supervisor, Homeless Care Team, Erie VA Medical Center

Michael Wehrer is a licensed clinical social worker, employed at the Erie VAMC as the supervisor of the Homeless Care Team (HCT). Wehrer developed a data sharing process in collaboration with local HMIS, and has recently developed a tracking and alert mechanism to allow VA homeless providers to quickly identify homeless veterans who receive care in VA Medical Centers.

Bree Williams, Community Housing Liaison, Ending Community Homelessness Coalition

Bree Williams is the Community Housing Liaison for the Ending Community Homelessness Coalition or ECHO in Austin, Texas. ECHO is a staffed coalition working to end homelessness Austin Travis County by providing dynamic, proactive leadership that engages policy makers and the community. Williams is a Licensed Master Social Worker who focuses on creating and implementing strategies to gain greater access to housing opportunities for individuals and families experiencing homelessness. Most recently, Williams’ work has been focused on supporting Austin’s Mayor’s Challenge to End Veteran Homelessness, wherein Williams and the Austin Homeless Veterans Initiative have been successfully creating unique housing opportunities for veterans and veteran families supported by SSVF and HUD-VASH.

James Yates, Senior Consultant, Technical Assistance Collaborative

James M. Yates is a Senior Consultant at the Technical Assistance Collaborative (TAC). He has over 24 years of experience in the nonprofit and public sectors advocating and supporting the development of housing and programs for low-income, homeless and disabled individuals and families. Yates possesses expertise in housing development, real estate finance, community planning, federal, state and local governments as well as regarding the development and financing of permanent housing and permanent supportive housing for extremely low income disabled persons and other vulnerable populations.

Jim Zenner, LCSW, Assistant Director of Clinical Veteran Programs, Volunteers of America Greater Los Angeles

Before his military service Jim Zenner was operating several restaurants in the Tacoma/Seattle and became tired of watching his fellow Americans fight for the freedom his family and self were enjoying. Jim Zenner quit his job and enlisted in the Army as an intelligence analyst shortly after the Iraq invasion in 2003 and served in combat operations in Iraq during the surge in ’06-’07. Shortly after leaving active duty in 2008 honorably, Jim began the MSWP program at University of Southern California where he continued to serve in the US Army Reserve as a combat skills instructor until 2011. Upon completing the MSWP program in 2010, Jim was hired by Volunteers of America Los Angeles to develop and operate a 48-bed readjustment facility for Iraq and Afghanistan veterans in Hollywood, California. In September of 2014 he operationalized an innovative veteran peer navigation and care coordination program in Los Angeles and Orange Counties in collaboration with VA, L.A. and Orange County 211, and the USC Center of Innovation and Research that leverages a variety of access portals.
Platinum Level Sponsors

NCHV’s corporate partners have played a vital role in reducing the number of homeless veterans by over 75% since 2005. Generous donations from these and other partners provide funds for the following:

• Raising awareness and educating service organizations and communities about homeless veterans and the programs in place to help them
• Providing expert advice and assistance to Congress and the federal agencies involved with homeless veteran issues and service programs
• Leadership in building partnerships between service providers and government agencies
• Immediate notification of government, corporate and foundation grants for homeless service providers
• Bi-monthly newsletter with resources from private and government sources
• Dynamic website - www.nchv.org - updated daily, this is the nation’s most comprehensive website on homeless veteran issues and programs
• Legislative alerts and analysis of legislation affecting homeless veterans and service organizations
• Annual Conference in Washington, D.C. and regional conferences on a wide range of topics for service providers
• National toll-free Homeless Veteran Help Line 1-800-VET-HELP

Gold Level Sponsors

HOTEL MAP: Constitution Level

HOTEL MAP: Declaration Level
Join the conversation! Posting about the 2016 NCHV Annual Conference? Use #NCHV16

facebook.com/nchv.org

twitter.com/NCHVorg